

## Auckland DHB - Child Health

### Child Health Clinical Excellence Scorecard for December 2019


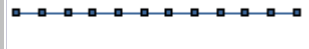
#### Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	1.01	<=1		2.07	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	1.68	<=1		2.06	
Number of Central line associated bacteraemia reported	Monthly	R/U	Lower		3	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	3%	No Target		4%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	8.71	Higher	6.6	7.69	
Good Catches	Monthly	13	Higher		15	
Good Catches - Service level	Monthly	R/U	Higher		19	
Unexpected PICU admissions	Monthly	11	Lower		20	
% Hand hygiene compliance	Monthly	93.6%	100%	>=80%	93.6%	
% Family Violence Screening compliance	Monthly	5.81%	Higher		4.61%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	2	Lower		3	

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Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	97.5%	>=95%		91.3%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	92%	>=95%		91%	
Median acute time to theatre (decimal hours) - Starship	Monthly	4.56	Lower		7.46	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	7.41%	0%		5.76%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	200	0		152	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	30	0		23	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	34	0		24	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	49	0		34	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	48	0		35	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	8.9%	0%		6.6%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	72	0		51	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	16	0		11	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	11	0		9	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	7	0		3	

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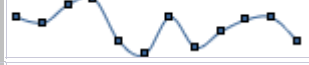

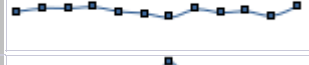









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#### Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	19	0		15	


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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	48%	>=55%	47%	54%	
% Adjusted Session Theatre Utilisation	Monthly	77.3%	>=80%	77%	80%	
PICU Exit Blocks	Monthly	2	0		11	
% of patients discharged on a date other than their estimated discharge date	Monthly	22.1%	Lower		17.6%	
Inpatient Median LOS	Monthly	2.04	Lower		1.98	
Inpatient LOS over 30 days (discharged)	Monthly	24	Lower		20	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	R/U	Lower		88.98	
Radiology cost per bed day (\$) - Child Health	Monthly	R/U	Lower		105.9	
Antibiotic cost per bed day (\$) - Child Health	Monthly	R/U	Lower		22.61	
Average Occupancy	Monthly	86.81%	90%		89.58%	
% adherence with antimicrobial guidelines	Monthly	88.12%	Higher		91.25%	
% indication for antimicrobial documented	Monthly	91.1%	Higher		97.78%	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	58.3%	Higher		44.99%	

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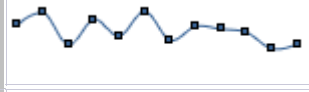
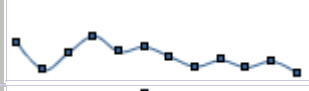


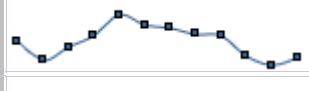
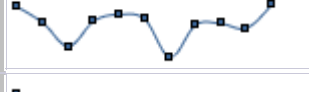




#### Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		8.03%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		7.13%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		8.4%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		9.24%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		7.51%	

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## Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	9%	<=9%	10.5%	10%	
% WNB rate for outpatient appointments - Maori	Monthly	20%	<=9%	10.5%	20%	
% WNB rate for outpatient appointments - Pacific	Monthly	21%	<=9%	10.5%	22%	
% WNB rate for outpatient appointments - Asian	Monthly	6%	<=9%	10.5%	7%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	18%	<=9%	10.5%	19%	
Electronic Discharge Summary completion – Child Health	Monthly	96.62%	>=95%		96.37%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		93%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		88%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		60.29%	
Number of compliments received	Monthly	29	Higher		36	
Number of complaints received	Monthly	3	Lower		17	
Child Health Nursing Family Feedback	Monthly	95%	>=90%		97%	