



Safe Care Bulletin

Incident Reporting If we don't know we can't learn

Improving patient safety is about:

- acknowledging that mistakes do happen and reviewing them in an open, honest and transparent manner
- examining our systems from beginning to end to reduce the opportunities for mistakes
- learning from mistakes and near misses when they do occur

Good Catch programme.

Every month we identify and recognise staff who prevent an event or circumstance, that has the potential to cause patient harm, from reaching the patient due to corrective action and/or timely intervention.

- In the last three months good catches have included prescribing errors identified and amended before administration and a patient with incorrect ID band identified preoperatively.

Safe Care Committee

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NUM of the week

Learning and improving from recent incidents

Inter-hospital transfer of Children

- All clinical teams accepting a patient to be transferred to Starship must inform CED and the Duty Manager.
- Ward to ward transfer: child is 'triaged' by nurse in CED on the way through the department to the ward to ensure the patient has not deteriorated during transfer.
- ED to CED transfer: child is assessed and managed initially in CED.