

Auckland DHB - Child Health

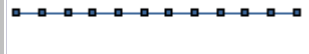
Child Health Clinical Excellence Scorecard for March 2020

Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	R/U	<=1		0	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	R/U	<=1		1.64	
Number of Central line associated bacteraemia reported	Monthly	R/U	Lower		0	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	3%	No Target		3%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	10.7	Higher	6.6	6.75	
Good Catches	Monthly	23	Higher		20	
Good Catches - Service level	Monthly	R/U	Higher		8	
Unexpected PICU admissions	Monthly	13	Lower		6	
% Hand hygiene compliance	Monthly	R/U	100%	>=80%	91.7%	
% Family Violence Screening compliance	Monthly	10.66%	Higher		8.14%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	6	Lower		2	

Auckland DHB - Child Health

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Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	95%	>=95%		100%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

Auckland DHB - Child Health

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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	93%	>=95%		92%	
Median acute time to theatre (decimal hours) - Starship	Monthly	6.44	Lower		5.2	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	14.04%	0%		11.8%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	321	0		290	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	50	0		46	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	51	0		42	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	81	0		75	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	94	0		76	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	9.1%	0%		8.8%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	78	0		76	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	23	0		18	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	7	0		9	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	8	0		9	

Auckland DHB - Child Health

Child Health Clinical Excellence Scorecard for March 2020

Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	22	0		22	

Auckland DHB - Child Health

Child Health Clinical Excellence Scorecard for March 2020

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	45%	>=55%	47%	46%	
% Adjusted Session Theatre Utilisation	Monthly	76%	>=80%	77%	77.7%	
PICU Exit Blocks	Monthly	4	0		6	
% of patients discharged on a date other than their estimated discharge date	Monthly	17%	Lower		16.4%	
Inpatient Median LOS	Monthly	2.18	Lower		2.15	
Inpatient LOS over 30 days (discharged)	Monthly	14	Lower		14	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	R/U	Lower		78.29	
Radiology cost per bed day (\$) - Child Health	Monthly	R/U	Lower		104.88	
Antibiotic cost per bed day (\$) - Child Health	Monthly	R/U	Lower		19.21	
Average Occupancy	Monthly	84.33%	90%		87.02%	
% adherence with antimicrobial guidelines	Monthly	88.12%	Higher		91.78%	
% indication for antimicrobial documented	Monthly	96.97%	Higher		97.92%	

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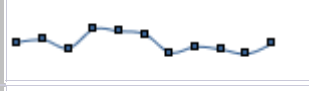
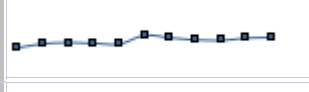

Efficiency

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	58.28%	Higher		58.83%	

Auckland DHB - Child Health

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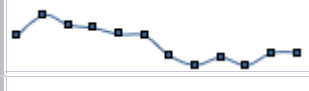
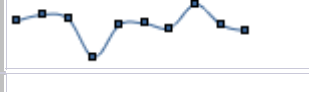
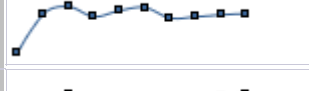



Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		7.53%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		5.06%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		8.96%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		9.98%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		8.29%	

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Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	9%	<=9%	10.5%	11%	
% WNB rate for outpatient appointments - Maori	Monthly	18%	<=9%	10.5%	23%	
% WNB rate for outpatient appointments - Pacific	Monthly	19%	<=9%	10.5%	23%	
% WNB rate for outpatient appointments - Asian	Monthly	6%	<=9%	10.5%	8%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	15%	<=9%	10.5%	20%	
Electronic Discharge Summary completion – Child Health	Monthly	96.78%	>=95%		96.77%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		N/A	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		N/A	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		N/A	
Number of compliments received	Monthly	13	Higher		0	
Number of complaints received	Monthly	4	Lower		6	
Child Health Nursing Family Feedback	Monthly	90%	>=90%		98%	