

## Auckland DHB - Child Health

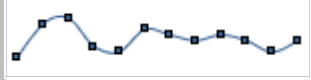

### Child Health Clinical Excellence Scorecard for September 2019

Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	2.18	<=1		2.14	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	2.4	<=1		2.74	
Number of Central line associated bacteraemia reported	Monthly	2	Lower		2	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	4%	No Target		5%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	6.61	Higher	6.6	11.04	
Good Catches	Monthly	7	Higher		15	
Good Catches - Service level	Monthly	6	Higher		8	
Unexpected PICU admissions	Monthly	13	Lower		26	
% Hand hygiene compliance	Monthly	94.2%	100%	>=80%	93.1%	
% Family Violence Screening compliance	Monthly	7.67%	Higher		6.63%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	7	Lower		7	

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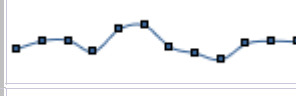
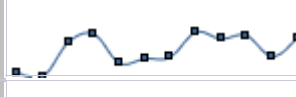
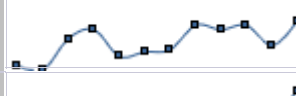
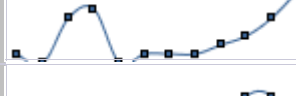


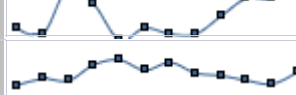
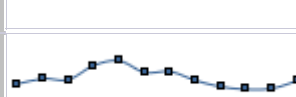
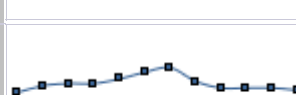


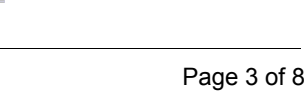
### Child Health Clinical Excellence Scorecard for September 2019

#### Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	93.8%	>=95%		91.3%	
Starship Safety Culture Score	Annual	54	Higher	51	58	

## Auckland DHB - Child Health

## Child Health Clinical Excellence Scorecard for September 2019

Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	88%	>=95%		87%	
Median acute time to theatre (decimal hours) - Starship	Monthly	5.15	Lower		5.27	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	0.92%	0%		0.5%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	23	0		12	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	8	0		5	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	1	0		4	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	3	0		0	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	10	0		7	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	6.5%	0%		5.2%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	50	0		41	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	11	0		12	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	6	0		6	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	7	0		2	

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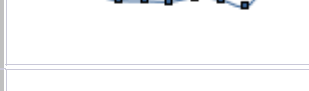


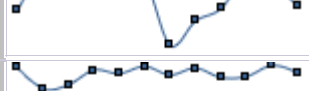


### Child Health Clinical Excellence Scorecard for September 2019

#### Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	13	0		13	

## Auckland DHB - Child Health

### Child Health Clinical Excellence Scorecard for September 2019

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	53%	>=55%	47%	53%	
% Adjusted Session Theatre Utilisation	Monthly	78.4%	>=80%	77%	76.6%	
PICU Exit Blocks	Monthly	11	0		5	
% of patients discharged on a date other than their estimated discharge date	Monthly	19%	Lower		20.4%	
Inpatient Median LOS	Monthly	2.21	Lower		2.13	
Inpatient LOS over 30 days (discharged)	Monthly	21	Lower		21	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	90.63	Lower		98.09	
Radiology cost per bed day (\$) - Child Health	Monthly	99.03	Lower		108.84	
Antibiotic cost per bed day (\$) - Child Health	Monthly	17.77	Lower		19	
Average Occupancy	Monthly	90.86%	90%		93.48%	
% adherence with antimicrobial guidelines	Monthly	89.19%	Higher		97.06%	
% indication for antimicrobial documented	Monthly	89.19%	Higher		94.2%	

## Auckland DHB - Child Health

### Child Health Clinical Excellence Scorecard for September 2019

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	45.79%	Higher		53.65%	

## Auckland DHB - Child Health

### Child Health Clinical Excellence Scorecard for September 2019












#### Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		8.99%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		7.82%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		11.38%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		8.42%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		9.06%	

## Auckland DHB - Child Health

### Child Health Clinical Excellence Scorecard for September 2019

#### Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Was Not Brought (WNB) rate for outpatient appointments - All Ethnicities	Monthly	10%	<=9%	10.5%	12%	
% Was Not Brought (WNB) rate for outpatient appointments - Maori	Monthly	20%	<=9%	10.5%	22%	
% Was Not Brought (WNB) rate for outpatient appointments - Pacific	Monthly	20%	<=9%	10.5%	21%	
% Was Not Brought (WNB) rate for outpatient appointments - Asian	Monthly	6%	<=9%	10.5%	7%	
% Was Not Brought (WNB) rate for outpatient appointments - Deprivation Scale Q5	Monthly	16%	<=9%	10.5%	18%	
Electronic Discharge Summary completion – Child Health	Monthly	97.35%	>=95%		97.4%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		86%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		90%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		68.54%	
Number of compliments received	Monthly	0	Higher		17	
Number of complaints received	Monthly	9	Lower		3	
Child Health Nursing Family Feedback	Monthly	91%	>=90%		97%	