

Auckland DHB - Child Health

Child Health Clinical Excellence Scorecard for November 2019

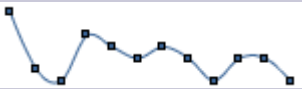
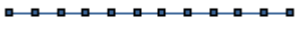
Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	2.07	<=1		1.95	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	2.06	<=1		2.04	
Number of Central line associated bacteraemia reported	Monthly	3	Lower		2	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	R/U	No Target		3%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	7.69	Higher	6.6	9.96	
Good Catches	Monthly	15	Higher		14	
Good Catches - Service level	Monthly	19	Higher		11	
Unexpected PICU admissions	Monthly	20	Lower		15	
% Hand hygiene compliance	Monthly	93.6%	100%	>=80%	93.3%	
% Family Violence Screening compliance	Monthly	4.61%	Higher		8.9%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	3	Lower		8	

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Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	91.3%	>=95%		93.8%	
Starship Safety Culture Score	Annual	54	Higher	51	58	

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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	91%	>=95%		91%	
Median acute time to theatre (decimal hours) - Starship	Monthly	7.46	Lower		7.15	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	5.72%	0%		2.27%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	153	0		58	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	23	0		9	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	24	0		12	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	34	0		13	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	36	0		24	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	7.1%	0%		6.1%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	54	0		48	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	13	0		12	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	9	0		8	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	4	0		5	

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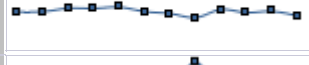

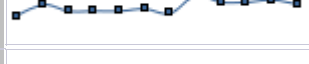







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Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	18	0		16	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	55%	>=55%	47%	47%	
% Adjusted Session Theatre Utilisation	Monthly	80%	>=80%	77%	79.7%	
PICU Exit Blocks	Monthly	11	0		12	
% of patients discharged on a date other than their estimated discharge date	Monthly	17.6%	Lower		19.6%	
Inpatient Median LOS	Monthly	1.98	Lower		2.04	
Inpatient LOS over 30 days (discharged)	Monthly	20	Lower		22	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	88.98	Lower		92.15	
Radiology cost per bed day (\$) - Child Health	Monthly	105.9	Lower		97.73	
Antibiotic cost per bed day (\$) - Child Health	Monthly	22.61	Lower		23.23	
Average Occupancy	Monthly	89.58%	90%		92%	
% adherence with antimicrobial guidelines	Monthly	93.18%	Higher		89.76%	
% indication for antimicrobial documented	Monthly	100%	Higher		94.74%	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	45.45%	Higher		69.44%	

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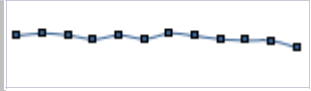



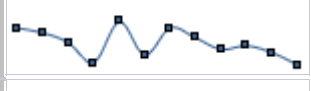
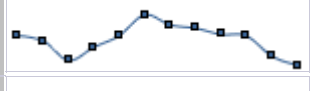
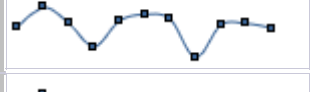


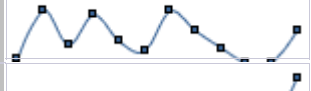

Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		7.95%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		6.48%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		7.11%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		9.05%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		6.34%	

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Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	10%	<=9%	10.5%	11%	
% WNB rate for outpatient appointments - Maori	Monthly	18%	<=9%	10.5%	21%	
% WNB rate for outpatient appointments - Pacific	Monthly	20%	<=9%	10.5%	22%	
% WNB rate for outpatient appointments - Asian	Monthly	6%	<=9%	10.5%	6%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	17%	<=9%	10.5%	18%	
Electronic Discharge Summary completion – Child Health	Monthly	96.37%	>=95%		96.67%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		85%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		87%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		62.5%	
Number of compliments received	Monthly	36	Higher		1	
Number of complaints received	Monthly	17	Lower		7	
Child Health Nursing Family Feedback	Monthly	97%	>=90%		96%	