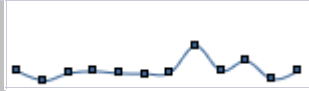

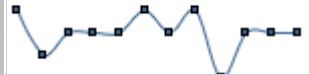
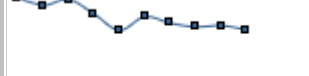


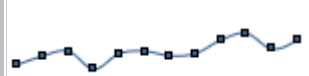




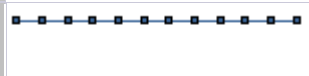



Auckland DHB - Child Health

Child Health Clinical Excellence Scorecard for May 2020

Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	2.18	<=1		1.32	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	2.84	<=1		2.76	
Number of Central line associated bacteraemia reported	Monthly	2	Lower		2	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	R/U	No Target		N/A	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	11.47	Higher	6.6	13.21	
Good Catches	Monthly	20	Higher		16	
Good Catches - Service level	Monthly	5	Higher		5	
Unexpected PICU admissions	Monthly	14	Lower		11	
% Hand hygiene compliance	Monthly	94.8%	100%	>=80%	96.4%	
% Family Violence Screening compliance	Monthly	10.75%	Higher		12.9%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	5	Lower		1	

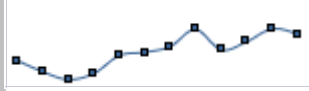
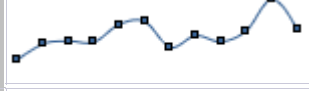
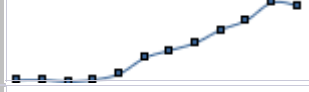
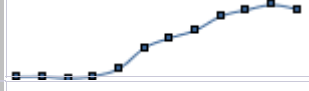
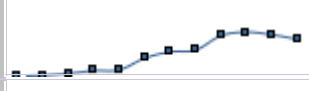
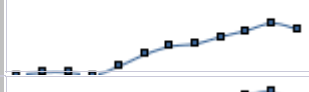
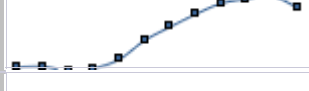
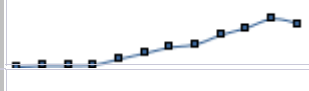



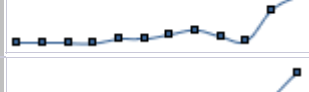

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Child Health Clinical Excellence Scorecard for May 2020

Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	93.8%	>=95%		98.8%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

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Child Health Clinical Excellence Scorecard for May 2020

Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	94%	>=95%		95%	
Median acute time to theatre (decimal hours) - Starship	Monthly	6.56	Lower		9.97	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	17.31%	0%		18.04%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	321	0		341	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	43	0		48	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	52	0		59	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	70	0		83	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	102	0		112	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	21.8%	0%		15.4%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	210	0		151	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	40	0		33	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	27	0		21	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	34	0		22	

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Child Health Clinical Excellence Scorecard for May 2020

Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	55	0		44	

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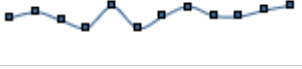
Child Health Clinical Excellence Scorecard for May 2020

Efficiency

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	48%	>=55%	47%	38%	
% Adjusted Session Theatre Utilisation	Monthly	74.3%	>=80%	77%	78.4%	
PICU Exit Blocks	Monthly	2	0		0	
% of patients discharged on a date other than their estimated discharge date	Monthly	14.4%	Lower		16.1%	
Inpatient Median LOS	Monthly	2.05	Lower		2.2	
Inpatients with LOS over 30 days (discharged)	Monthly	20	Lower		15	
FSA to FU Ratio – Child Health	Monthly	0.2	Higher		0.25	
Laboratory cost per bed day (\$) - Child Health	Monthly	93.8	Lower		92.47	
Radiology cost per bed day (\$) - Child Health	Monthly	117.12	Lower		80.44	
Antibiotic cost per bed day (\$) - Child Health	Monthly	22.74	Lower		33.45	
Average Occupancy	Monthly	82.43%	90%		75.96%	
% adherence with antimicrobial guidelines	Monthly	91.07%	Higher		86.05%	
% indication for antimicrobial documented	Monthly	85.16%	Higher		96.43%	

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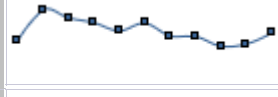

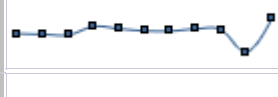

Child Health Clinical Excellence Scorecard for May 2020

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	70.29%	Higher		65.05%	

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Child Health Clinical Excellence Scorecard for May 2020




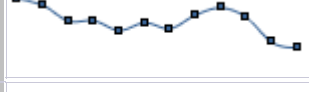
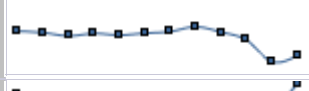


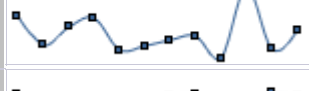

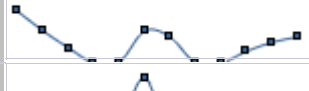

Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		9.03%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		6.29%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		8.82%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%	Monthly	12.18%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		7.8%	

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Child Health Clinical Excellence Scorecard for May 2020

Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	6%	<=9%	10.5%	5%	
% WNB rate for outpatient appointments - Maori	Monthly	12%	<=9%	10.5%	8%	
% WNB rate for outpatient appointments - Pacific	Monthly	11%	<=9%	10.5%	8%	
% WNB rate for outpatient appointments - Asian	Monthly	4%	<=9%	10.5%	4%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	10%	<=9%	10.5%	7%	
Electronic Discharge Summary completion – Child Health	Monthly	97.96%	>=95%		97.3%	
% Very good and excellent ratings for overall inpatient experience	Monthly	90%	>=90%		94%	
% Very good and excellent ratings for overall outpatient experience	Monthly	89%	>=90%		87%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	70%	>=90%		75%	
Number of compliments received	Monthly	29	Higher		23	
Number of complaints received	Monthly	6	Lower		1	
Child Health Nursing Family Feedback	Monthly	99%	>=90%		98%	