

Auckland DHB - Child Health


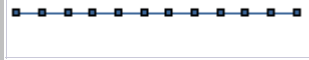
Child Health Clinical Excellence Scorecard for June 2020

Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	4.96	<=1		3.85	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	3.64	<=1		3.13	
Number of Central line associated bacteraemia reported	Monthly	0	Lower		2	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	R/U	No Target		N/A	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	8.62	Higher	6.6	11.47	
Good Catches	Monthly	20	Higher		20	
Good Catches - Service level	Monthly	16	Higher		5	
Unexpected PICU admissions	Monthly	9	Lower		14	
% Hand hygiene compliance	Monthly	93%	100%	>=80%	94.8%	
% Family Violence Screening compliance	Monthly	11.85%	Higher		10.73%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	2	Lower		5	

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Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	97.5%	>=95%		93.8%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	95%	>=95%		94%	
Median acute time to theatre (decimal hours) - Starship	Monthly	7.45	Lower		6.56	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	15.77%	0%		17.09%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	303	0		312	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	51	0		43	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	49	0		52	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	60	0		67	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	93	0		99	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	23.7%	0%		20.2%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	221	0		193	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	46	0		38	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	31	0		24	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	37	0		31	

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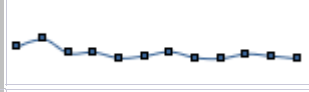
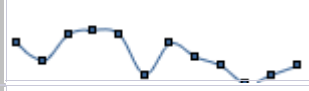
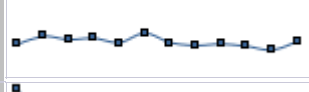
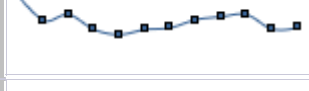
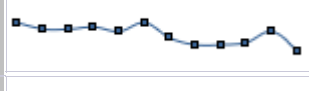
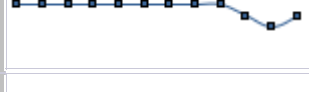




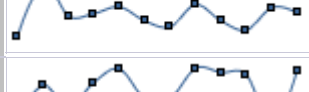

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Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	63	0		52	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	50%	>=55%	47%	47%	
% Adjusted Session Theatre Utilisation	Monthly	68%	>=80%	77%	73.5%	
PICU Exit Blocks	Monthly	4	0		2	
% of patients discharged on a date other than their estimated discharge date	Monthly	18.3%	Lower		14.4%	
Inpatient Median LOS	Monthly	2.06	Lower		2.04	
Inpatients with LOS over 30 days (discharged)	Monthly	11	Lower		20	
FSA to FU Ratio – Child Health	Monthly	0.25	Higher		0.2	
Laboratory cost per bed day (\$) - Child Health	Monthly	101.02	Lower		93.8	
Radiology cost per bed day (\$) - Child Health	Monthly	132.65	Lower		117.12	
Antibiotic cost per bed day (\$) - Child Health	Monthly	16.82	Lower		22.74	
Average Occupancy	Monthly	81.87%	90%		82.43%	
% adherence with antimicrobial guidelines	Monthly	89.93%	Higher		91.07%	
% indication for antimicrobial documented	Monthly	97.44%	Higher		85.16%	

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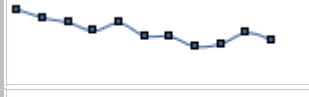

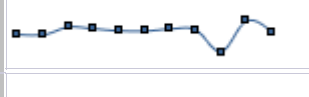

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	84.85%	Higher		70.29%	

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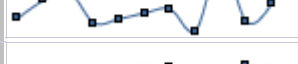



Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		7.62%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		5.43%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		6.58%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		9.15%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		5.8%	

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Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	6%	<=9%	10.5%	7%	
% WNB rate for outpatient appointments - Maori	Monthly	14%	<=9%	10.5%	14%	
% WNB rate for outpatient appointments - Pacific	Monthly	12%	<=9%	10.5%	13%	
% WNB rate for outpatient appointments - Asian	Monthly	4%	<=9%	10.5%	4%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	10%	<=9%	10.5%	12%	
Electronic Discharge Summary completion – Child Health	Monthly	96.87%	>=95%		97.96%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		90%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		89%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		70%	
Number of compliments received	Monthly	R/U	Higher		29	
Number of complaints received	Monthly	3	Lower		6	
Child Health Nursing Family Feedback	Monthly	97%	>=90%		99%	