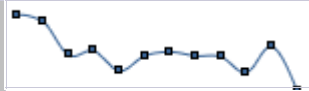

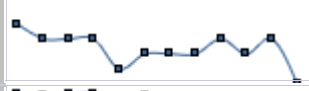

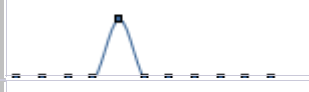
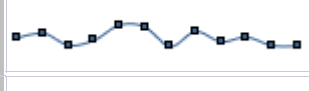
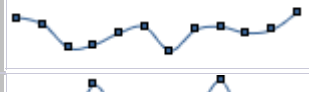








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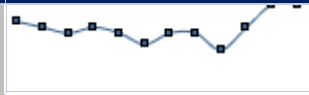
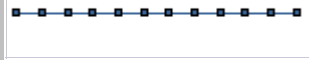
Child Health Clinical Excellence Scorecard for February 2020

Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	0	<=1		2.47	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	1.64	<=1		1.93	
Number of Central line associated bacteraemia reported	Monthly	0	Lower		3	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	R/U	No Target		3%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	R/U	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	6.75	Higher	6.6	6.84	
Good Catches	Monthly	20	Higher		14	
Good Catches - Service level	Monthly	8	Higher		10	
Unexpected PICU admissions	Monthly	6	Lower		19	
% Hand hygiene compliance	Monthly	91.7%	100%	>=80%	94.8%	
% Family Violence Screening compliance	Monthly	8.14%	Higher		8.96%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	2	Lower		4	

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Child Health Clinical Excellence Scorecard for February 2020

Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	100%	>=95%		100%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

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Child Health Clinical Excellence Scorecard for February 2020

Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	92%	>=95%		95%	
Median acute time to theatre (decimal hours) - Starship	Monthly	5.2	Lower		5.88	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	11.9%	0%		9%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	294	0		227	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	47	0		31	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	42	0		35	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	75	0		62	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	77	0		54	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	8.9%	0%		9.8%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	76	0		83	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	18	0		20	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	9	0		12	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	9	0		5	

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Child Health Clinical Excellence Scorecard for February 2020

Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	22	0		20	<p>The trend chart displays a series of data points connected by a blue line. The values start at 20, dip slightly, reach a low point, and then gradually rise to 22. The chart indicates a slight upward trend over the period shown.</p>

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Child Health Clinical Excellence Scorecard for February 2020

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	47%	>=55%	47%	48%	
% Adjusted Session Theatre Utilisation	Monthly	77.7%	>=80%	77%	79.7%	
PICU Exit Blocks	Monthly	6	0		9	
% of patients discharged on a date other than their estimated discharge date	Monthly	16.4%	Lower		17.7%	
Inpatient Median LOS	Monthly	2.14	Lower		2.06	
Inpatient LOS over 30 days (discharged)	Monthly	14	Lower		17	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	78.29	Lower		87.95	
Radiology cost per bed day (\$) - Child Health	Monthly	104.88	Lower		113.92	
Antibiotic cost per bed day (\$) - Child Health	Monthly	19.21	Lower		14.53	
Average Occupancy	Monthly	87.02%	90%		86.25%	
% adherence with antimicrobial guidelines	Monthly	91.78%	Higher		86.76%	
% indication for antimicrobial documented	Monthly	97.92%	Higher		91.12%	

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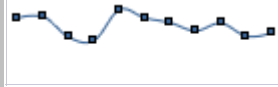


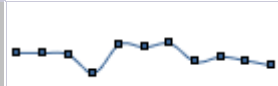
Child Health Clinical Excellence Scorecard for February 2020

Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	58.83%	Higher		69.09%	

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Child Health Clinical Excellence Scorecard for February 2020

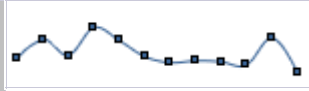
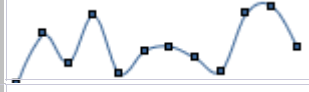








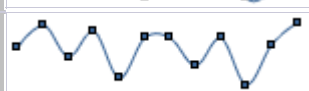
Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		7.19%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		6.3%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		6.65%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		9.84%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		5.82%	

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Child Health Clinical Excellence Scorecard for February 2020

Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	11%	<=9%	10.5%	12%	
% WNB rate for outpatient appointments - Maori	Monthly	22%	<=9%	10.5%	24%	
% WNB rate for outpatient appointments - Pacific	Monthly	22%	<=9%	10.5%	25%	
% WNB rate for outpatient appointments - Asian	Monthly	8%	<=9%	10.5%	7%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	19%	<=9%	10.5%	22%	
Electronic Discharge Summary completion – Child Health	Monthly	96.77%	>=95%		96.36%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		84%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		89%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		72.88%	
Number of compliments received	Monthly	0	Higher		0	
Number of complaints received	Monthly	6	Lower		4	
Child Health Nursing Family Feedback	Monthly	98%	>=90%		97%	