

Auckland DHB - Child Health

Child Health Clinical Excellence Scorecard for August 2019



Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	2.14	<=1		1.11	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	2.74	<=1		2.38	
Number of Central line associated bacteraemia reported	Monthly	2	Lower		1	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	5%	No Target		4%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		1	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	11.04	Higher	6.6	11.4	
Good Catches	Monthly	15	Higher		13	
Good Catches - Service level	Monthly	8	Higher		10	
Unexpected PICU admissions	Monthly	27	Lower		21	
% Hand hygiene compliance	Monthly	93.1%	100%	>=80%	94.1%	
% Family Violence Screening compliance	Monthly	6.63%	Higher		9.46%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	7	Lower		3	

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Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	91.3%	>=95%		93.8%	
Starship Safety Culture Score	Annual	54	Higher	51	58	

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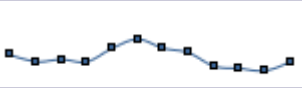
Child Health Clinical Excellence Scorecard for August 2019

Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	87%	>=95%		88%	
Median acute time to theatre (decimal hours) - Starship	Monthly	5.27	Lower		4.97	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	0.57%	0%		0.96%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	14	0		21	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	6	0		3	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	4	0		4	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	0	0		5	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	8	0		7	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	5.4%	0%		5.6%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	42	0		40	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	12	0		12	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	6	0		6	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	2	0		2	

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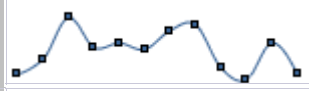
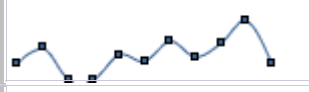

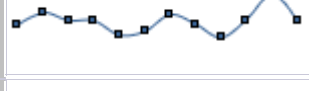

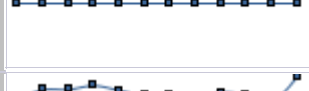



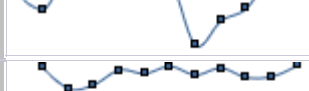


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Timeliness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	13	0		9	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	51%	>=55%	47%	49%	
% Adjusted Session Theatre Utilisation	Monthly	76.6%	>=80%	77%	80.1%	
PICU Exit Blocks	Monthly	R/U	0		9	
% of patients discharged on a date other than their estimated discharge date	Monthly	20.4%	Lower		16.8%	
Inpatient Median LOS	Monthly	2.13	Lower		2.43	
Inpatient LOS over 30 days (discharged)	Monthly	21	Lower		24	
FSA to FU Ratio – Child Health	Monthly	0.3	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	98.09	Lower		70.41	
Radiology cost per bed day (\$) - Child Health	Monthly	108.84	Lower		87.1	
Antibiotic cost per bed day (\$) - Child Health	Monthly	19	Lower		21.67	
Average Occupancy	Monthly	93.48%	90%		94.29%	
% adherence with antimicrobial guidelines	Monthly	97.06%	Higher		84.72%	
% indication for antimicrobial documented	Monthly	94.2%	Higher		87.77%	

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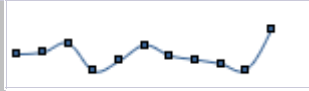




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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	53.65%	Higher		63.2%	

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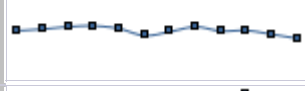
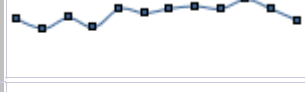
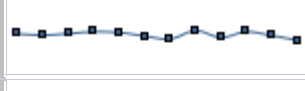

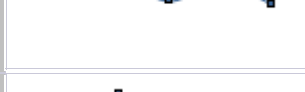


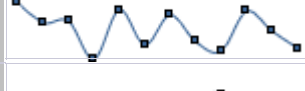
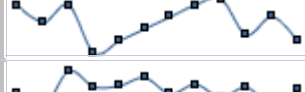
Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		9.06%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		8.67%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		12.25%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		8.03%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		10.69%	

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Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Was Not Brought (WNB) rate for outpatient appointments - All Ethnicities	Monthly	11%	<=9%	10.5%	12%	
% Was Not Brought (WNB) rate for outpatient appointments - Maori	Monthly	19%	<=9%	10.5%	20%	
% Was Not Brought (WNB) rate for outpatient appointments - Pacific	Monthly	20%	<=9%	10.5%	22%	
% Was Not Brought (WNB) rate for outpatient appointments - Asian	Monthly	7%	<=9%	10.5%	8%	
% Was Not Brought (WNB) rate for outpatient appointments - Deprivation Scale Q5	Monthly	17%	<=9%	10.5%	19%	
Electronic Discharge Summary completion – Child Health	Monthly	97.4%	>=95%		97.61%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		75%	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		88%	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		59.76%	
Number of compliments received	Monthly	17	Higher		36	
Number of complaints received	Monthly	3	Lower		7	
Child Health Nursing Family Feedback	Monthly	97%	>=90%		95%	