

Auckland DHB - Child Health


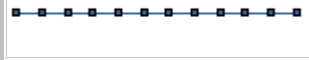
Child Health Clinical Excellence Scorecard for April 2020

Safety

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
Central line associated bacteraemia rate per 1,000 central line days	Monthly	1.32	<=1		3.33	
Central line associated bacteraemia rate per 1,000 central line days (rolling 6 month average)	Monthly	2.76	<=1		2.8	
Number of Central line associated bacteraemia reported	Monthly	2	Lower		2	
Nosocomial pressure injury point prevalence - 12 month average (% of in-patients)	Monthly	R/U	No Target		3%	
Medication/Fluid Errors causing moderate/severe harm	Monthly	0	Lower		0	
Medication and Fluid Error rate reported per 1,000 bed days	Monthly	13.21	Higher	6.6	10.7	
Good Catches	Monthly	16	Higher		23	
Good Catches - Service level	Monthly	5	Higher		18	
Unexpected PICU admissions	Monthly	11	Lower		13	
% Hand hygiene compliance	Monthly	96.4%	100%	>=80%	95.1%	
% Family Violence Screening compliance	Monthly	12.9%	Higher		10.67%	
% of routine enquires for Family Violence	6-Monthly	32.89%	>=60%		29.69%	
Ward Code Blue Calls	Monthly	1	Lower		6	

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Safety						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% PEWS Compliance	Monthly	98.8%	>=95%		95%	
Starship Safety Culture Score	Annual	54	Higher	51	54	

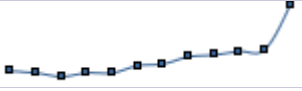
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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(MOH-01) % CED patients with ED stay < 6 hours	Monthly	95%	>=95%		93%	
Median acute time to theatre (decimal hours) - Starship	Monthly	9.97	Lower		6.44	
(ESPI-2) Patients waiting longer than 4 months for their FSA	Monthly	17.7%	0%		14.07%	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Total	Monthly	344	0		322	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Maori	Monthly	47	0		50	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Pacific	Monthly	61	0		53	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Asian	Monthly	82	0		80	
(ESPI-2) Number of patients waiting longer than 4 months for their FSA - Deprivation Scale Q5	Monthly	114	0		94	
(ESPI-5) Patients given a commitment to treatment but not treated within 4 months	Monthly	16.1%	0%		8.9%	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Total	Monthly	155	0		78	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Maori	Monthly	33	0		24	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Pacific	Monthly	22	0		7	
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Asian	Monthly	22	0		8	

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Timeliness						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
(ESPI-5) Number of patients given a commitment to treatment but not treated within 4 months - Deprivation Scale Q5	Monthly	48	0		23	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% Day Surgery Rate	Monthly	38%	>=55%	47%	45%	
% Adjusted Session Theatre Utilisation	Monthly	77.8%	>=80%	77%	76%	
PICU Exit Blocks	Monthly	0	0		4	
% of patients discharged on a date other than their estimated discharge date	Monthly	16.2%	Lower		17%	
Inpatient Median LOS	Monthly	2.2	Lower		2.18	
Inpatients with LOS over 30 days (discharged)	Monthly	15	Lower		14	
FSA to FU Ratio – Child Health	Monthly	0.4	Higher		0.3	
Laboratory cost per bed day (\$) - Child Health	Monthly	92.47	Lower		92.84	
Radiology cost per bed day (\$) - Child Health	Monthly	80.44	Lower		107.71	
Antibiotic cost per bed day (\$) - Child Health	Monthly	33.45	Lower		15.52	
Average Occupancy	Monthly	75.96%	90%		84.33%	
% adherence with antimicrobial guidelines	Monthly	R/U	Higher		88.12%	
% indication for antimicrobial documented	Monthly	R/U	Higher		96.97%	

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Efficiency						
Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% antimicrobial review/stop date documented	Monthly	R/U	Higher		58.28%	

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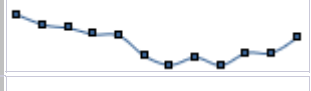

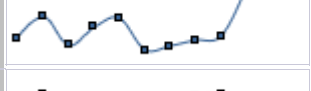



Effectiveness

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
28 Day Readmission Rate – all DHBs – Total	Monthly	R/U	<=10%		7.15%	
28 Day Readmission Rate – all DHBs – Maori	Monthly	R/U	<=10%		4.75%	
28 Day Readmission Rate – all DHBs – Pacific	Monthly	R/U	<=10%		8.01%	
28 Day Readmission Rate – all DHBs – Asian	Monthly	R/U	<=10%		4.71%	
28 Day Readmission Rate – all DHBs – Deprivation Scale Q5	Monthly	R/U	<=10%		7.18%	

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Patient Centred

Metric	Frequency	Actual	Target	Benchmark	Previous	Trend
% WNB rate for outpatient appointments - All Ethnicities	Monthly	4%	<=9%	10.5%	10%	
% WNB rate for outpatient appointments - Maori	Monthly	6%	<=9%	10.5%	20%	
% WNB rate for outpatient appointments - Pacific	Monthly	6%	<=9%	10.5%	20%	
% WNB rate for outpatient appointments - Asian	Monthly	3%	<=9%	10.5%	7%	
% WNB rate for outpatient appointments - Deprivation Scale Q5	Monthly	6%	<=9%	10.5%	16%	
Electronic Discharge Summary completion – Child Health	Monthly	97.3%	>=95%		96.78%	
% Very good and excellent ratings for overall inpatient experience	Monthly	R/U	>=90%		N/A	
% Very good and excellent ratings for overall outpatient experience	Monthly	R/U	>=90%		N/A	
% Very good and excellent ratings for coordination of care after discharge	Monthly	R/U	>=90%		N/A	
Number of compliments received	Monthly	23	Higher		13	
Number of complaints received	Monthly	1	Lower		4	
Child Health Nursing Family Feedback	Monthly	98%	>=90%		99%	