

June 2024

Starship Child Health Clinical Excellence Newsletter

Kia ora and welcome to the third edition of the Clinical Excellence Newsletter!

We have thoroughly enjoyed catching up and hearing about the exciting work you are doing within your services. This is despite high clinical workloads and with winter fast approaching. Please contact us if you would like to discuss improvement work/clinical excellence in your service!

Outcomes Reporting

This year, Te Toka Tumai leadership team has prioritised Clinical Excellence and service outcome reporting.

They have suggested that each service reports at least 3 clinical outcomes:

- 2 clinical outcomes they regard as important markers of excellence
- 1 clinical outcome, important marker of excellence, but know they need to be doing better especially from an equity perspective
- All outcomes include ethnicity data (unless data numbers are too small)
- Should consider patient and whānau view of what are important clinical outcomes

Key points:

- Start easy! These markers can change over time, do what you can with the data that you have available
- Process measures can be used in the interim as “quazi outcomes”
- Sarah J and Sarah W are happy to provide support to services as required – please reach out for support
- Language used should be aimed at a “general public” level
- These reports should not be long

If you have measures / outcomes that you use to benchmark your service and are using these in your report, can you please comment on how your service compares to its cohort that it is benchmarked against.

The headings are:

1. Brief explanation of your service and the care you provide
2. Why you measure the outcome (you are reporting) and why it is important to measure this
3. How you measured the outcome
4. What you are doing as a service to improve the outcome
 - a. Describe initiatives to reduce inequities in the outcome
 - b. If it is a benchmark measure how you compare to others
 - c. Outline timeframes to improve the outcome if these have been determined

We are happy to share examples, meet and chat further about this if you need any assistance.

[Here is a link to the template, please download and save it separately to edit.](#)



Drop-in Sessions

We will be starting to have project drop-ins where services can pop in and ask questions, seek support from Sarah Jamison, Sarah Wilson and Elaine McCall about any improvement work or their outcomes reporting.

The first will be held on: **29th July at 1pm-2:30pm**

Microsoft Teams link to join [here](#). If you wish to attend in person, this will be held in NZCR House. Please contact us on how to attend.



Database building



REDCap is a tool used by Starship Child Health to build clinical outcomes databases. This allows teams within Starship to measure performance in their service. It can be used to overlook a cohort, send whānau surveys, and report on services outcomes measures. If you are interested in developing a REDCap database for your service please contact [Sarah Wilson](#).



Clinical Pathways

Here is an FYI that the Pathways team has 3 new pathways almost ready for publishing!

This includes:

- AIS Spine
- Pre-procedure Pregnancy Screening
- Constipation Management in CED

Stay tuned for more information about when these go live!



We need you!

If anyone is interested in sharing an improvement story from their service at the next Clinical Excellence Leaders Forum, please contact [Sarah Jamison](#).

**Next Clinical Excellence Leaders Forum:
Wednesday 21st August
2024 12pm-1:30pm**