

# Starship Foundation Impact Report

2019







Nurse Kaveendra Krishna and Starship patient William Duthie

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# Our children. Better health. Brighter futures.

Every hour, of every day, extraordinary stories are unfolding at Starship.

They're true stories of bravery, courage, skill, generosity and compassion.

Each Starship story has a different hero. Sometimes it's an inspiring determined child, sometimes it's a caring, skilful member of staff. We have many amazing stories of your generosity too.

There is as little as two degrees of separation between each of us and a child in need, and your support is key. Our stories are powered by your generosity. Together we have invested over \$150M in our children.

With your on-going help, extraordinary things will continue to unfold at Starship every day.

So thank you, for giving our children, better health and brighter futures.





### JADEN, AGE 15

AUCKLAND

Jaden was first admitted to Starship the day he was born and has had 30 major surgeries. Now an ambassador, an advocate and accomplished athlete. Jaden's dream is to one day represent New Zealand at the Paralympics.

STARSHIP GIVES HOPE FOR A BRIGHTER FUTURE

## Jaden's story

“When I was 10 hours old, I was admitted into Starship Hospital. At two days of age I underwent two major surgeries. Within three weeks I had two further surgeries. That was 15 years ago. Since that time, I have had countless procedures, many hospital stays, and 30 major surgeries.”

**I was born with spina bifida and VATER association, resulting in many different medical conditions including lower limb paralysis, hydrocephalus, kidney malformations, just to name a few! I have several amazing surgical teams at Starship within Neurosurgery, Orthopaedic, Urology and General Surgery.**

While I have spent a lot of time in Starship due to my conditions, it has not stopped me from living a full and rewarding life. I am currently in Year 12 at school, on two school leadership committees, a community ambassador for two nationwide charities, and I am a para-athlete. Sport is my life, and from an early age I have been active, giving anything a go. I was a competitive swimmer for a number of years, a triathlete, a wheelchair basketball player and more recently I have taken up wheelchair racing and currently hold national titles and NZ records in several track events. My dream is to represent NZ at the Paralympics in the future.

With more planned surgeries, my life at Starship is not yet over, but I know, just like everything else I will get through it. The incredible nurses, surgeons, therapists, radiologists, and other key people that work at Starship who I have come to know, are truly amazing. They look beyond my disability and see me as a person who has so much potential in life and their care and approach to my health issues is reflected in that attitude. I am lucky for what Starship has done for me.



# Helping our children across New Zealand

- AIR AMBULANCE RETRIEVALS
- OUTREACH CLINICS
- ADMISSIONS

**194**  RETRIEVALS  
STARSHIP NATIONAL AIR AMBULANCE

Children from all around NZ who needed an urgent flight to Starship.



**Zachariah, 5 ½ years,**  
CHRISTCHURCH

Flown to Starship's Paediatric ICU after being seriously injured in a motor vehicle accident.

**90,204**  
APPOINTMENTS

Starship Clinics & Outreach

More than 630 Outreach Clinics were held outside Auckland DHB.



**Luke, 4 years,**

FIVE RIVERS, SOUTHLAND  
Starship's cardiac specialists travel around the country to see children like heart baby Luke in Outreach Clinic closer to their home.

**28,538**

STARSHIP INPATIENTS ADMISSIONS


of which close to 60% live outside Auckland DHB.



**Avery, 3 years,**

SANSON, MANAWATU  
Avery spent weeks as an inpatient at Starship after suffering a severe spinal injury.

  
MORE THAN  
**144,000**  
PATIENT VISITS AND APPOINTMENTS

  
**35,918**  
VISITS TO THE STARSHIP CHILDREN'S EMERGENCY DEPARTMENT

TERTIARY SERVICES  
**14** COMPLEX MEDICAL SPECIALIST SERVICES

Treating children from around New Zealand when the care needed is only available at Starship

  
**25,634**  
VISITS TO STARSHIP FOR PATIENT REVIEW

**2.4**  DAYS  
AVERAGE LENGTH OF STAY FOR INPATIENTS

Starship is much more than a world class Auckland based hospital. Starship is the foundation for child health in New Zealand, empowering care providers across the country and ensuring our children get the best care possible.

## SIMULATION TRAINING

Advancing skills and building teamwork for frontline staff at hospitals around the country, and at Starship. 46 clinicians prepared to deliver simulation training, 36 clinicians attended faculty development, plus outreach collaboration visits to Nelson, Hawkes Bay and Whangarei.

## SAFEKIDS AOTEAROA

Using training, events, print, video and social media SafeKids Aotearoa reached hundreds of thousands of New Zealand whānau in 2019 with advice on how to keep our children safe. Delivered training and events to more than 213,000 people in 2019. Social media campaigns that reached more than 268,000 people.

## STARSHIP CLINICAL GUIDELINES

Viewed more than 930K times in 2019, this online library of Starship-approved guidelines is visited by general and specialist practitioners nationwide and abroad.

## TELEHEALTH

Starship specialist care by videoconference, so patients and families can stay close to home.

## STARSHIP ON-CALL

From acutely unwell to children with complex needs and chronic conditions Starship advice is just a call away for Starship whānau around New Zealand.

## KIDSEALTH.ORG.NZ

3,094,234 total visits in 2019. Online health information for New Zealand parents, caregivers and whānau.

## TRAINING & EDUCATION

Building capability in child health across New Zealand through knowledge sharing.



# A message of thanks from Martin and Aisha

**As we head into the second year of our transformation and growth journey, we are both extremely proud of the difference the Starship Foundation has not only made in 2019, but also for the ground work undertaken for our most critical long term advancements. All of this has been possible because of you, our generous supporters. We cannot thank you enough.**

Our mission to give our children, better health and brighter futures remains our guiding light and is evident with the heart-warming stories of Harry, Jaden, Ava and Hailey that feature in this report. As a result of the generosity of so many individuals,

families, trusts, foundations, community groups and corporate partners, we've been able to invest in and fund projects that have stayed true to this purpose.

It has been your support that has led to another tremendous year with double digit income growth, enabling us to dedicate over \$9 million towards impact programs. A particular highlight was the \$1.5 million commitment from the Lindsay Foundation to contribute to the Starship National Air Ambulance Service for the next three years. Your support in 2019 also gave us the confidence to actively progress early lead work on the future of our national children's hospital and its services.

We have been working with Starship leadership and the government to plan for the future. Plans which include increasing the capacity of this country's only dedicated children's intensive care unit, creating a new medical day stay unit, better facilities for families and caregivers, as well as an education space.

In order to sustain and accelerate our world-class health care, retain and attract the world's best clinicians here in New Zealand we have begun the foundation work for a Starship children's health

research and innovation centre. This has been made possible through a compassionate donor bequest.

At the Starship Foundation, we have the privileged role of weaving the people together guided by the māori whakatauki of whiria te tāngata. We weave together our skilled clinicians, courageous families, and compassionate donors to accelerate world-class health for the nation through impact programs.

Programs which focus on equity to ensure no child is left behind, and prevention to keep our children safe and healthy in the community. We invest in programs which save and extend lives, and we support child wellbeing and whānau to make the tough times more bearable.

In 2019 significant impact investments have been made to upgrade Outpatients, Day Stay and our MRI. Efforts to keep our children out of hospital continue with collaborations with the Healthy Homes Initiative and SafeKids Aotearoa. Investments into maintaining excellence continue with clinical pathways, play specialists, neuropsychology services and simulation training.

And finally, to remain best in class, we continue to work towards our ambitious goal of raising \$20 million per annum by 2023. In 2020, we will embark on the largest fundraising project in the Foundation's history to support our \$15 million pledge to expand PICU, our national children's ICU.

We humbly thank you for your continued support. Ngā mihi ki a koutou.

Great acknowledgments to you all.

Warmest regards,

**Aisha Daji Punga,**  
Chief Executive,  
Starship Foundation

**Martin Wiseman,**  
Chair, Starship  
Foundation

## 2019 BOARD OF TRUSTEES

Martin Wiseman - Chair

Gretchen Hawkesby – Vice-Chair

Bryan Mogridge

Professor Cameron Grant

Emma Maddren

Dr John Beca

Michelle Atkinson

Dr Mike Shepherd

Murray Jordan

Robin Skeggs

Dr Rosemary Marks

Sarah Lynds

Sharon Hunter

## PATRON

Dame Rosie Horton



## A message of thanks from Ailsa

**The Starship Foundation has been supporting children, whānau and staff at Starship since 1992. As Chief Executive of Auckland DHB I'd like to thank the Starship Foundation team for the continued energy, passion and creativity they bring to fundraising and helping Starship every year.**

Along with the DHB, the Starship Foundation shares our focus on equity by ensuring no child is left behind.

Starship provides a wide range of complex medical, surgical, cardiac and mental health services for children and young people throughout New Zealand and the South Pacific. All Starship patients and whānau will have benefited from the Starship Foundation's dedication in some way or another.

You can read about many projects that have had an impact on Starship children and their families in this report. I'd like to highlight three significant but very different areas where the generosity of Starship donors is making a difference.

Of the many children seen at Starship there are plenty of serious injuries that could be avoided. SafeKids Aotearoa works with clinicians using evidence-based research and child injury data to develop and implement initiatives to avoid unintentional child injury.

Thanks to the support of Starship Foundation, SafeKids Aotearoa can share important messages to a broad audience on social media so more children benefit from a safe and happy childhood.

The Outpatients Department at Starship sees 80,000 patient visits every year and after 30 years was in need of an upgrade. Starship donors came to the rescue and the Outpatients Department is now a fit for purpose space. But it's more than that, with its interactive walls that magically come alive with sound and movement providing a fun distraction for children as they wait for their appointments.

Children come to Starship from across New Zealand. For many critically ill or injured children the only way

to get access to life-saving treatment is by air. The Foundation continues to raise funds to keep the National Air Ambulance flying.

These are three completely different kinds of support donors to the Starship Foundation fund. Each one of them really making a difference to the health and wellbeing of children across New Zealand.

Whether big or small, your donations make such a difference to the children of New Zealand. I would like to thank Starship Foundation partners, fundraisers and donors for your very generous support.

A handwritten signature in black ink that reads "Ailsa Claire".

**Ailsa Claire,**  
Chief Executive, Auckland DHB

# The impact of your support

We invest your support in impact programmes designed to accelerate and deliver sustainable world class healthcare for children all over New Zealand.

We are very proud to share with you Starship stories of how your generosity helped bring better health and brighter futures to our children in 2019.



## PREVENTION

Keeping our children out of hospital



## EQUITY

No child is left behind



## SAVING EXTENDING & LIVES

Better outcomes for our children



## CHILD WELLBEING & WHĀNAU SUPPORT

Making tough times more bearable



THE IMPACT OF YOUR SUPPORT

# Child wellbeing & whānau support

A better experience at a tough time

A world-class facility with child-centred care improves the journey to better health for our sick and injured children. Together, we are helping make the unbearable more bearable.



“Outpatients has been transformed into a world-class service that supports the journey to better health for our sick and injured children and their families, making tough times more bearable.”

Dr Mike Shepherd, Clinical Director Starship Medical and Community

**Whānau coming to Starship are experiencing some of life's toughest challenges, with their child needing care from New Zealand's paediatric experts. We want to make their journey as bearable as possible and with your support in 2019 we were able to ensure the environment at Starship is world-class and the care is wrap around.**

When we asked for support to expand **Starship's Play Specialist Service** last year the response from you was overwhelming. As a result Starship's Emergency Department now has Play Specialist support for seven days a week and in Radiology – where our children have scans and imaging done – Play Specialist support is demonstrating its incredible value.

In a 14 month period 132 of the 136 children referred to the dedicated radiology play specialist Shannon loane, managed their scan while awake. Previously, these children would have had a general anaesthetic.

**132** general anaesthetics avoided

**Starship's Outpatients and Day Stay Departments** were both transformed in 2019 improving the experience not just for families, but also for the wonderful staff who provide their care and treatment.

The \$3.8 million upgrade to Outpatients, made possible by Starship Five Star Partner Mercury and their customers, is designed to meet the needs of New Zealand's growing population.

Patient capacity has increased, flow and care is more efficient and the bright, modern space is now more child and whānau-centric. An augmented reality experience now helps to calm and soothe children while they wait for appointments with one of Starship's specialist teams.

Around  
**80,000**  
children visit Starship Outpatients  
Department each year

In Starship's Day Stay Department the transformation is equally impressive where fresh, bright new spaces welcome the families who are bringing their children for treatment, assessment or surgery.

This  
**\$1.4m project,**  
completed in June 2019, happened much  
sooner thanks to the generous support of  
donors like you





CHILD WELLBEING & WHANAU SUPPORT

# The best environment for Hailey and other Starship children

## A better experience at a tough time

**Hailey was three when she was diagnosed with bronchiectasis and has faced years of hospital admissions for treatment and procedures. Every day she has medicine and chest physiotherapy, and her damaged lungs are prone to infection.**

More recently Hailey and her family learned that another rare disease, called Idiopathic Pulmonary Hemosiderosis, was also affecting her lungs and she has many days and nights in hospital under the care of Starship's rheumatology and respiratory teams.

Hailey's Mum, Jasmine says that Hailey is incredibly strong and positive. She says, "We are truly grateful for Starship and our care teams who are helping Hailey to live the best life possible."

Now 8 years old, regular check-ups and monitoring are crucial for Hailey and she visits the Starship

Outpatients Department four times each year. She's just one of thousands of children who come to our Outpatients where around 300 appointments happen every weekday. Now, thanks to the generosity of Five Star Partner Mercury and their customers, these families are welcomed into, and cared for in a wonderful, fresh new space after the transformational \$3.8 million upgrade completed in 2019.

Patient care has been enhanced, clinics run more efficiently and technology is now used to help children stay calm and entertained with an interactive augmented reality experience featuring a wonderful virtual forest scene.

It all makes for a better experience for children and whānau facing tough times.



Augmented reality experiences in the waiting areas help calm and distract children



"We love it because it's nice and light and really welcoming. Hailey's favourite thing is the new interactive wall."

Jasmine, Hailey's Mum

**HAILEY, AGE 8**

Has a rare respiratory condition and comes to Starship Outpatients for regular appointments.

"This has been a hugely positive improvement for our staff and we are really, really proud of the environment that we work in. It's brighter, fresher and a much better experience for our patients and families."

Tessa Grant, Charge Nurse, Starship Outpatients Clinic



THE IMPACT OF YOUR SUPPORT

# Saving & extending lives

Better outcomes for our children

Together we help Starship keep pace with the latest technology and treatments, and to attract and retain the best and brightest staff. So our children are given the best chance to get back to living life.



**More than 2000 children need an MRI at Starship each year including our infants and young people with the most complex medical conditions. So we're delighted that Starship's magnetic resonance imaging (MRI) machine got a \$910,000 upgrade in 2019. Because our brilliant staff now have the latest technology, and our children will continue to receive the absolute best care possible.**

"We can scan children in less time and with less noise, and the images are better than ever before. It allows us to detect and monitor disease in ways that we previously couldn't," says the very grateful David Perry, Paediatric Radiologist at Starship.

**The Douglas Starship Simulation Training Programme** continues to go from strength to strength. In 2019, the team up-skilled more clinicians in simulation training than ever before through the Introduction to Simulation courses and Faculty Development Workshops. Participants come from across New Zealand and receive on-going outreach support, with active collaborations to advance local simulation programmes in the likes of Nelson, Whangarei and Hawkes Bay.

Cerebral palsy is the most common cause of childhood physical disability and can lead to disturbances in motor development, communication, eyesight, hearing, epilepsy and secondary musculo-skeletal deformities. Recipient of the **Athlae Lyon Starship Research Award**

for 2019, Starship's Dr Sue Stott is doing amazing things to improve the lives of our children living with cerebral palsy. With greater knowledge, care and treatment for these children is moving towards earlier interventions. Dr Stott's goal is to empower caregivers and health professionals across New Zealand with the latest information.

## \$250,000

invested in bettering the lives of children with Cerebral Palsy in New Zealand

Your support allows some of our best and brightest doctors to specialise in their chosen field right here in New Zealand and keeps Starship at the cutting edge by driving research and best practice from learning through the **Starship Foundation Fellowship Programme**. The ultimate benefit is that our children receive the best care possible from those who dedicate their careers to saving and extending lives, and are committed to advancing paediatric healthcare.

## 5 Fellowships awarded in 2019

across Developmental Paediatrics, Te Puaruruhau, Paediatric Infectious Diseases, Orthopaedics and Nephrology



## SAVING &amp; EXTENDING LIVES

# World-class MRI for Ava's fight against brain tumour

## Better outcomes for our children

**Late in 2019 Alex Stoneham heard news that no parent ever expects to hear.**

Her twins, Isabella and Ava, were ten at the time. Close friends, a school teacher, and Alex had noticed that the usually sociable, sporty and energetic young Ava wanted to stay home all the time, and had lost her appetite and her energy.

Blood tests were normal, but then one Saturday morning Ava began vomiting. Seeking medical help this time led them to Starship and a few hours later, after a scan, Ava was diagnosed with a brain tumour.

“Since that night our journey with Starship started, Ava has had two surgeries to remove the tumour and is also now on a lifetime of medicine to help with hormones damaged by the tumour.”

“We have been treated so well by the staff at Starship and whilst it has often been hard, the experience at Starship has been amazing. Ava and I have made lifetime friends who we may never have met had we not been here.”

Ava's Mum Alex Stoneham

MRI imaging is crucial for Ava's care and treatment, and she's had MRI scans at Starship, all using the latest technology thanks to the MRI upgrade made possible by you.

Paediatric Radiologist David Perry explains; “With clearer and more detailed images we can diagnose disease and monitor the effects of treatment with greater accuracy and certainty.”

“The upgrade to our equipment has a positive impact for each and every child we see.”

“We are very grateful to Starship supporters for making this possible sooner than it might otherwise have been.”



### AVA, AGE 11

AUCKLAND

Ava in Starship's MRI room together with Alison Pinfold, Starship Clinical Specialist MRI and David Perry, Consultant Radiologist at Starship.





THE IMPACT OF YOUR SUPPORT

# Equity

So no child is left behind

Our children deserve access to world class healthcare regardless of where they live or their family circumstance. So all whānau across New Zealand have access to the support they need, when they need it.



“We anticipate that we’ll continue to see more children and whānau making it to their outpatient appointments at Starship, ensuring they receive the care and monitoring needed to stay well and enjoying life.”

Carla Jacobson, Operations Manager,  
Starship Medical

**More children are getting to their appointments at Starship since a new process for scheduling outpatients visits started in June 2019. Leaders of the Patient Focussed Booking pilot are seeing that giving the parent or caregiver more choice about their appointment date and time is both improving the experience for whānau and reducing the rates of non-attendance.**

Your support has helped fast-track the trial of this new system which is proving a great success in services such as Endocrinology, Diabetes and Respiratory where non-attendance and re-scheduling rates were highest.

**8 services now using Patient Focussed Booking**

Respiratory, Endocrinology, Diabetes, Neurology, Immunology, Gastroenterology, Paediatric Surgery, and Orthopaedics.

Non-attendance rates dropped from ~13% to 7%

Re-scheduling rates dropped from ~28% to 17%

Your generous support keeps the vital **Starship National Air Ambulance** service flying so that wherever in New Zealand a child in need is, they can get to Starship quickly. Called out to nearly

every region of New Zealand through 2019 the wonderful air retrieval team are ready to go at a moments notice 24 hours a day, seven days a week, 365 days a year – thanks to you.

**194** missions flown by the Starship National Air Ambulance service in 2019

Technology is being used to connect young people in Starship with their home or classroom through virtual reality in the **Patience Project** which launched in 2019.

Inspired and designed by Starship Dad, Ben Martel, and his experience with his own son, the project means young people who are spending extended stays at Starship can be virtually present in their own school classroom. Despite sometimes being far away, these Starship patients have a sense of connection and normality in their day.

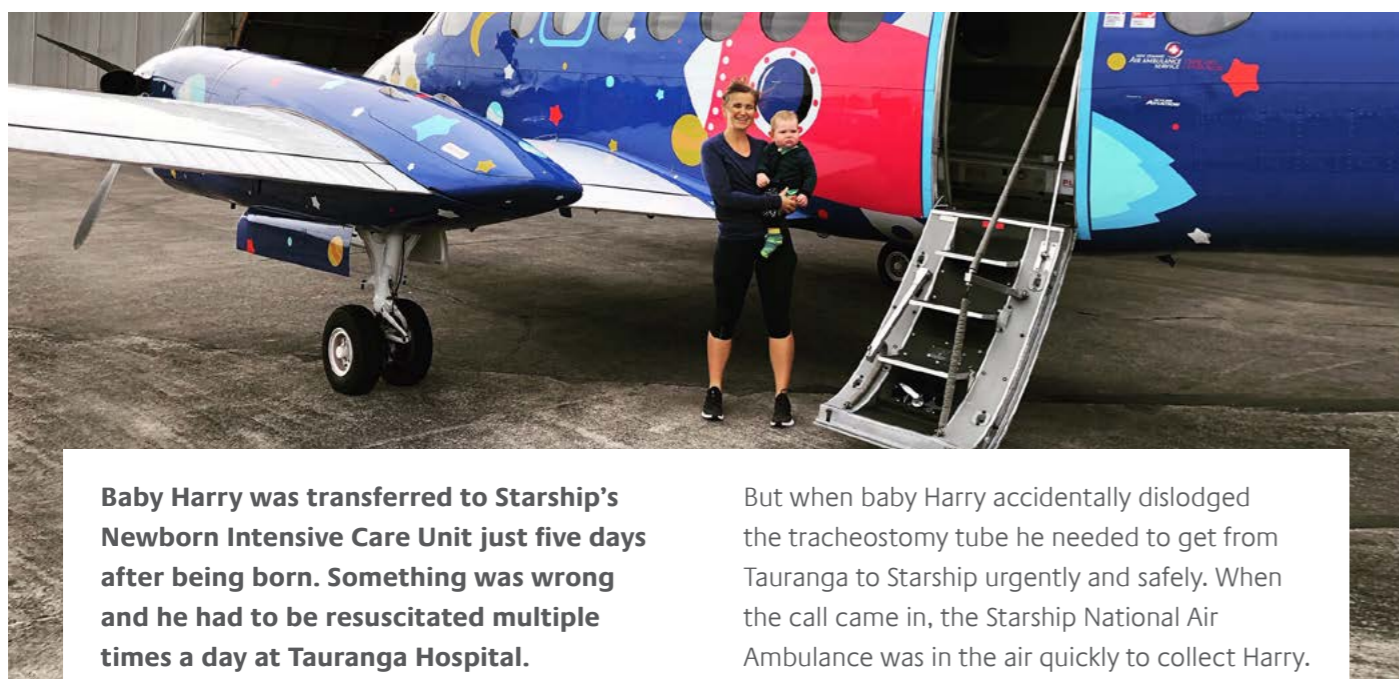
**10** young people took part in the Patience Project in 2019

Your support of these and other Starship led programmes is helping ensure that no child is left behind.



EQUITY — SO NO CHILD IS LEFT BEHIND

# Harry's flight on Starship's National Air Ambulance



**Baby Harry was transferred to Starship's Newborn Intensive Care Unit just five days after being born. Something was wrong and he had to be resuscitated multiple times a day at Tauranga Hospital.**

His condition (suspected congenital myasthenia) is rare and unique, and at times terrifying for his parents Natasha and Ben. He has regular episodes of sudden respiratory arrest – which means he can't breathe and needs immediate help.

In March of 2019 Harry had a tube inserted into his neck at Starship – a tracheostomy – so when an episode happens his parents can help him quickly, using a portable ventilator. It's meant that the Ward family were able to take Harry home to Tauranga, and they've been delighted to give their boy some normal childhood experiences like trips to the beach and the park.

But when baby Harry accidentally dislodged the tracheostomy tube he needed to get from Tauranga to Starship urgently and safely. When the call came in, the Starship National Air Ambulance was in the air quickly to collect Harry.

Children from right around New Zealand need Starship's help urgently and without warning. The Starship National Air Ambulance is ready to go at a moment's notice, 24 hours a day, seven days a week, every day of the year. Regardless of where the child is, they get access to the world-class healthcare they need and deserve.

Thankfully Harry is now back in Tauranga with a breathing tube safely reinserted. He hasn't had to take another flight since November 2019.

In 2019 the Lindsay Foundation generously pledged to donate \$1.5 million over three years to cover one third of what's needed each year to keep the Starship National Air Ambulance flying.



“Everyone at Starship has been amazing. We have been blown away. To us, Starship means having our precious boy with us - he would not be the happy, thriving little man he is without all the care he has received.”

Harry's Mum Natasha

**HARRY, AGE 1**  
TAURANGA





THE IMPACT OF YOUR SUPPORT

# Prevention

Keeping our children out of hospital

We believe in keeping our children safe and healthy in their community. You enable initiatives, research and innovation that prevent hospitalisation and foster wellness.



“My youngest daughter has suffered from severe asthma for most of her life and last year was admitted to Starship with pneumonia. Since having the curtains installed she hasn’t been back to hospital. Winter was always a scary time for us, but this winter I know our house will be warmer and I don’t feel scared.”

Curtain Bank recipient, Blockhouse Bay

**At least one child dies each week in New Zealand from injuries that could have been prevented. Last year more than 7,000 children had to spend 24 hours or more in hospital being treated for preventable, traumatic injury. SafeKids Aotearoa works hard to change those confronting statistics and with your support, we’re helping them do this in innovative new ways.**

Using training, events, print, video and social media the team at SafeKids Aotearoa reached hundreds of thousands of New Zealand whānau in 2019 with advice on how to keep our children safe from common injuries like burns and scalds, driveway run-overs, preventable poisonings and more.

SafeKids Aotearoa delivered training and events to more than **213,000 people** in 2019 and their social media campaigns reached more than **268,000 people**

Late in the year an exciting pilot programme got underway trialling the use of **personal insulin pumps in children living with diabetes** who don’t meet Pharmac’s current criteria to have this equipment funded.

The pilot, which involves five children, has already positively changed the lives of participants and

holds great promise for even wider impact across New Zealand. The goal is to verify that access to this equipment will help our children living with diabetes to manage their condition better at home and ultimately reduce hospital visits.

**2500** children and young people live with diabetes in New Zealand

By supporting Noho Āhuru’s **Healthy Homes Initiative** we are committed to making a difference for the whānau of around 15,000 vulnerable infants and children who are admitted to Starship every year with illnesses related to poverty and cold, damp homes. Having a warmer, drier and healthier home can prevent admissions to hospital for these children and together, we’re making that happen.

Well fitted curtains are key with up to 30% of heat lost through windows. So, through 2019, the Habitat Curtain Bank, supported by Mercury, installed 885 curtains for 82 whānau referred because their children were suffering. Looking ahead we will support and advocate for a change in the Healthy Homes Guarantee Act to make curtains mandatory in rental properties to help keep our children well.

**885** curtains installed for 82 whānau





PREVENTION

# Helping keep our children out of hospital

**Every week 140 children are admitted to hospital with traumatic injuries from burns, driveway run-overs, poisoning and other common, preventable injuries.**

With our support, Safekids Aotearoa is working hard to change this and to keep our children out of hospital and safe at home, at play and on the road.

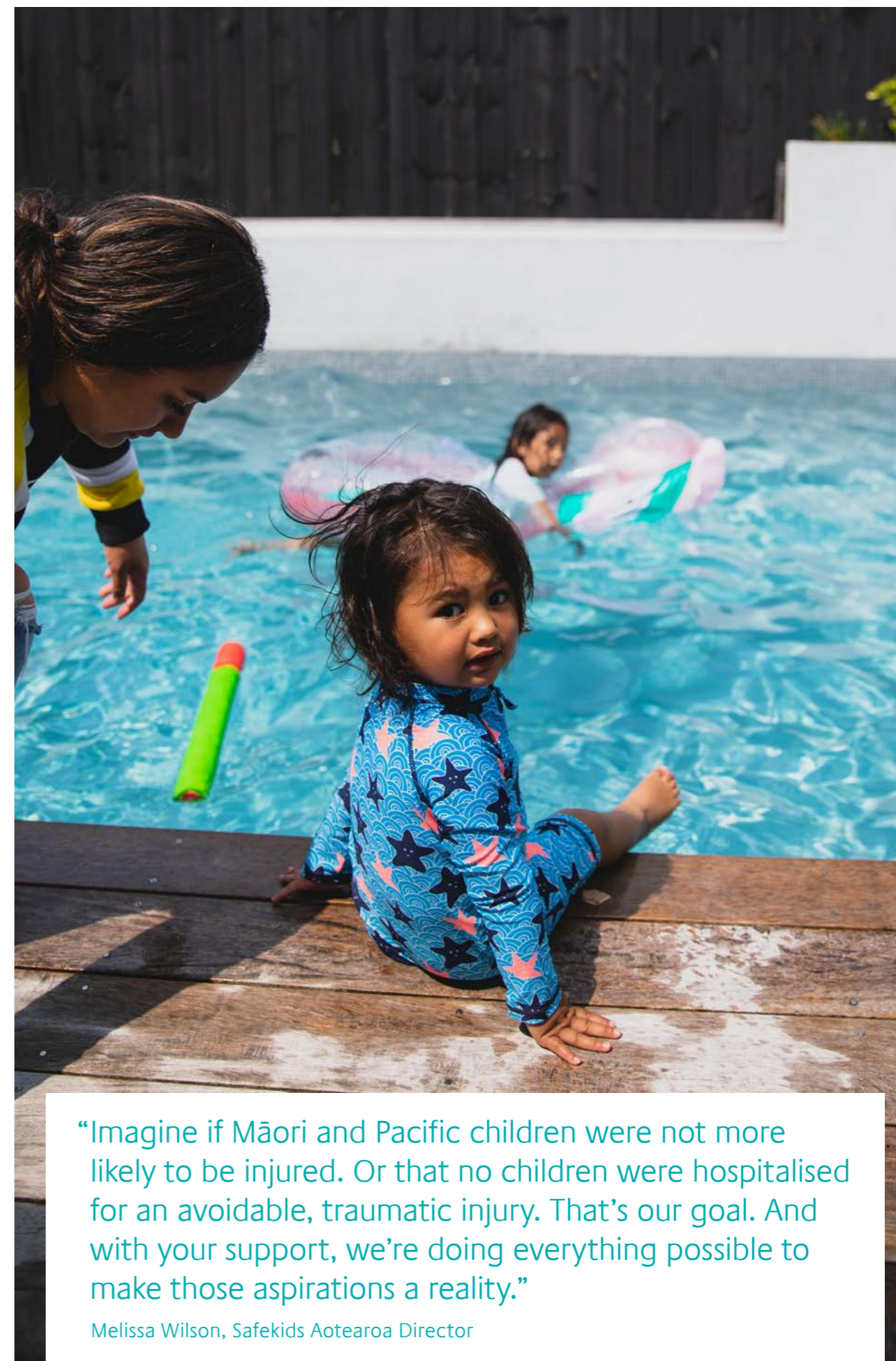
More than 260 children were admitted to hospital in recent years for an unintentional burn injury. However, when comparing ethnicity data to European children, Māori and Pacific children are three times more likely to suffer a burn-related injury.

These inequities are consistent across all injury categories. That's why Safekids Aotearoa has a key area of focus in improving the unintentional injury inequities that exist for Māori tamariki and Pacific children.

And they've adapted their approach and adopted culturally relevant ways of developing and conveying injury prevention information.

"We're bringing kaupapa Māori and cultural methodologies to everything we do in that space, for example involving whānau from the start, helping to create and to tell the safety message in forms they recognise and resonate with," says director of Safekids Aotearoa, Melissa Wilson.

The impact of injury prevention work can be seen in the burns data for the population at large between 2009 and 2018. While the rate of hospital admissions for childhood burns in total decreased by 26 per cent, Māori and Pacific children remain three times more likely to suffer from adverse preventable injuries. All the more reason why, Safekids says, our children need this urgent, innovative and collaborative response.



“Imagine if Māori and Pacific children were not more likely to be injured. Or that no children were hospitalised for an avoidable, traumatic injury. That’s our goal. And with your support, we’re doing everything possible to make those aspirations a reality.”

— Melissa Wilson, Safekids Aotearoa Director





# What we raised together

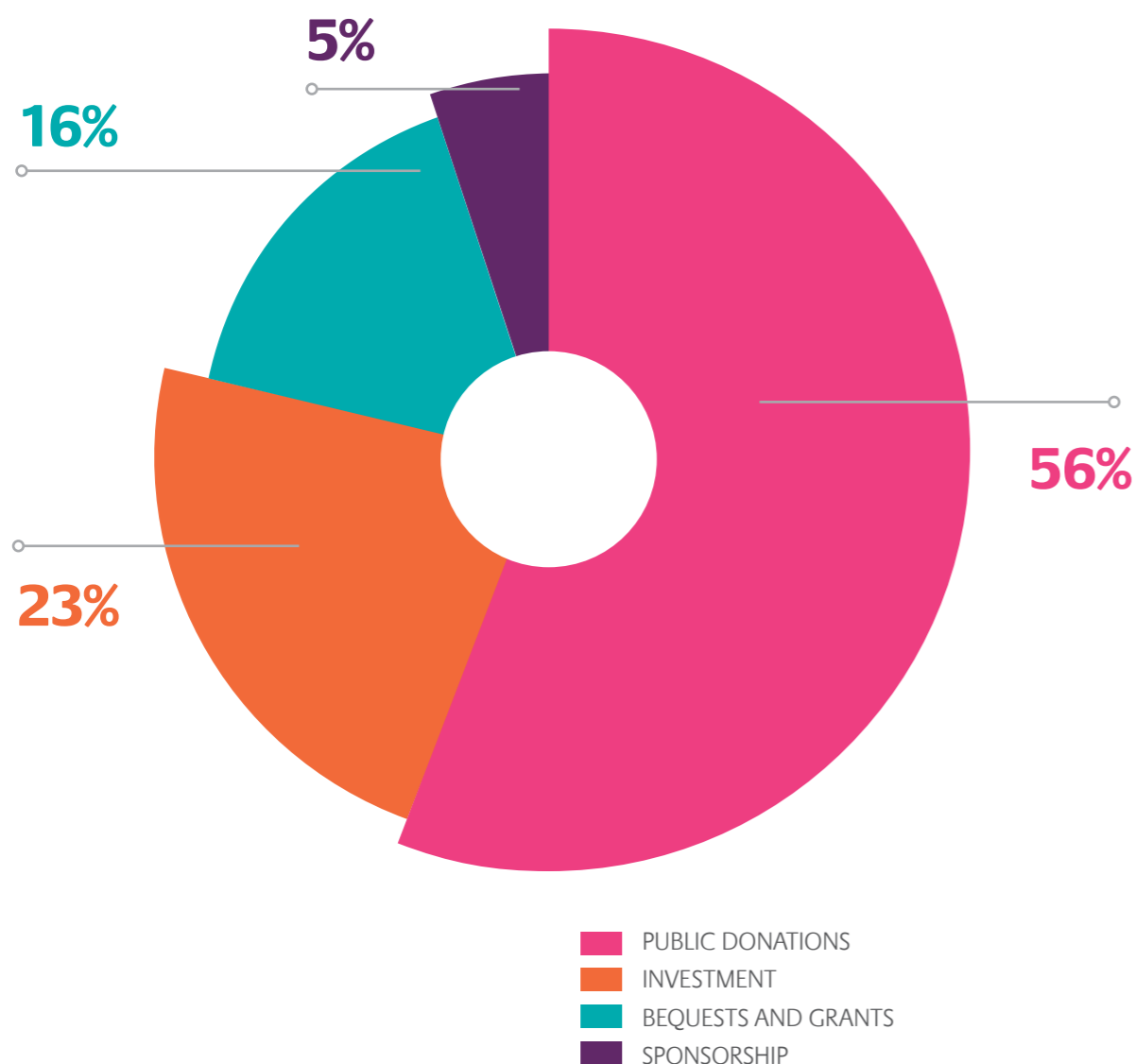
**\$16,298,888**

Received in 2019

**\$878,850**

Gift in Kind

Gifts of goods and services have assisted in the areas of fundraising programmes and hospital gifts.



# Where your money went

A breakdown of Starship Foundation grants in 2019



CHILD WELLBEING & WHĀNAU SUPPORT

**\$4.26 million**

## Child Wellbeing & Whānau Support

A world-class facility with child-centred care improves the journey to better health for our sick and injured children. Together, we are helping make the unbearable more bearable.



EXTENDING & SAVING LIVES

**\$3.72 million**

## Saving & Extending Lives

Together we help Starship keep pace with the latest technology and treatments, and to attract and retain the best and brightest staff. So our children are given the best chance to get back to living life.



EQUITY

**\$2.45 million**

## Equity

Our children deserve access to world class healthcare regardless of where they live or their family circumstance. So all whānau across New Zealand have access to the support they need, when they need it.



PREVENTION

**\$542,000**

## Prevention

We believe in keeping our children safe and healthy in their community. You help us support research, innovation and other health initiatives that will prevent hospitalisation and foster wellness.

**76%**

Accelerating world class healthcare and growing funds for the future

**14%**

Supporting our fundraising programmes

\*Fundraising programmes includes costs associated with fundraising activities

**10%**

Administration, employee and other costs





# A special thank you

To the many individuals, the families, the organisations, the trusts and foundations who support Starship and share our commitments to better health and brighter futures for our children, we say a heartfelt thank you.

We are proud and very grateful for your support.



# Meet some of our wonderful supporters

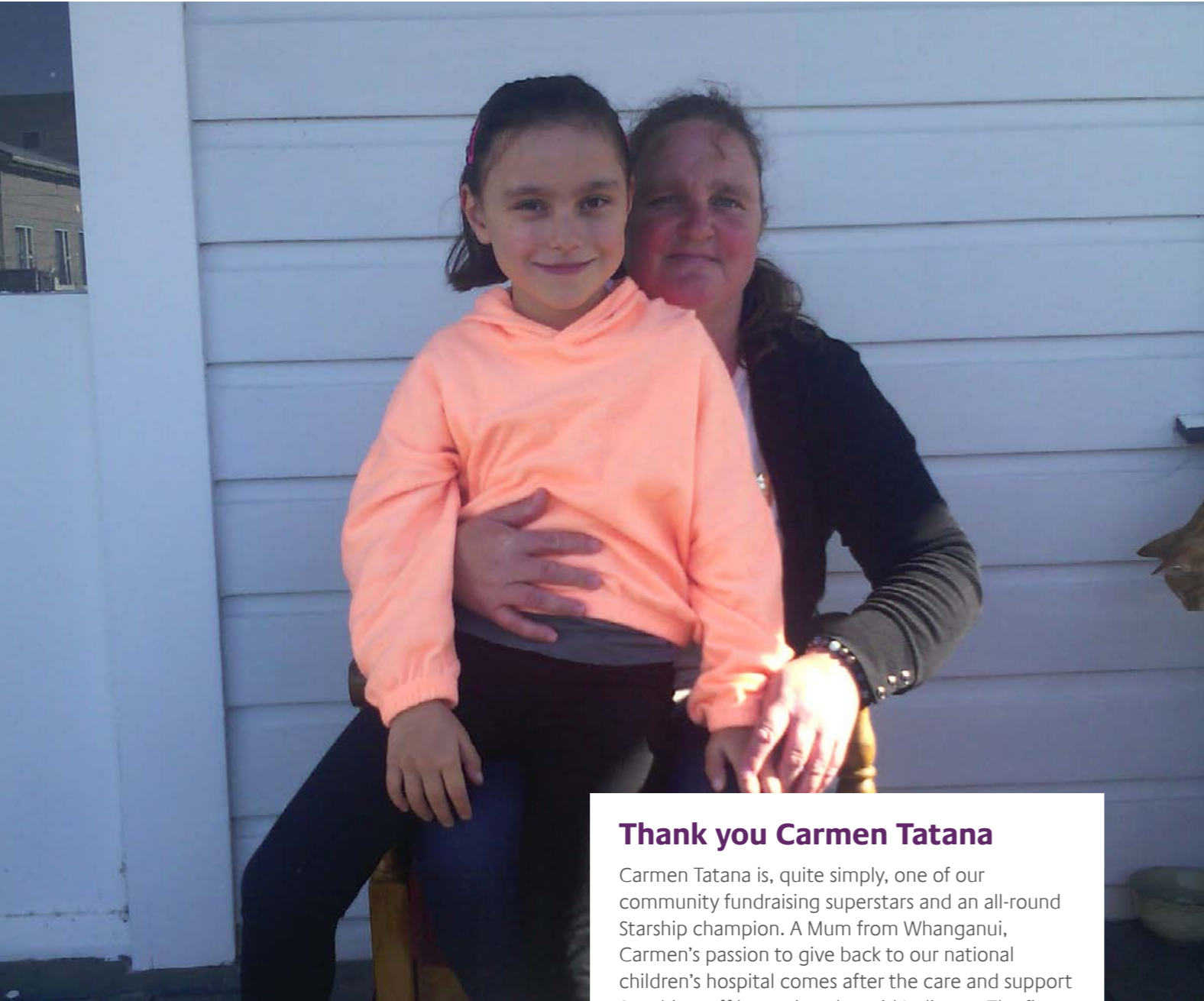


## **Thank you Dulcie Taylor**

Tauranga local Dulcie Taylor is a wonderful supporter of the Starship Foundation inspired by our purpose to bring better health and brighter futures to children in need from right across New Zealand. The impact of Dulcie's generous and long-standing support can be seen across so many different areas of Starship including the refurbishments projects which have transformed Starship's General Paediatric ward and our Day Stay Unit, as well as the forthcoming initiative to future proof our national children's hospital.

Dulcie says – "I am proud to support our national children's hospital and feel rewarded knowing that I am helping sick children".

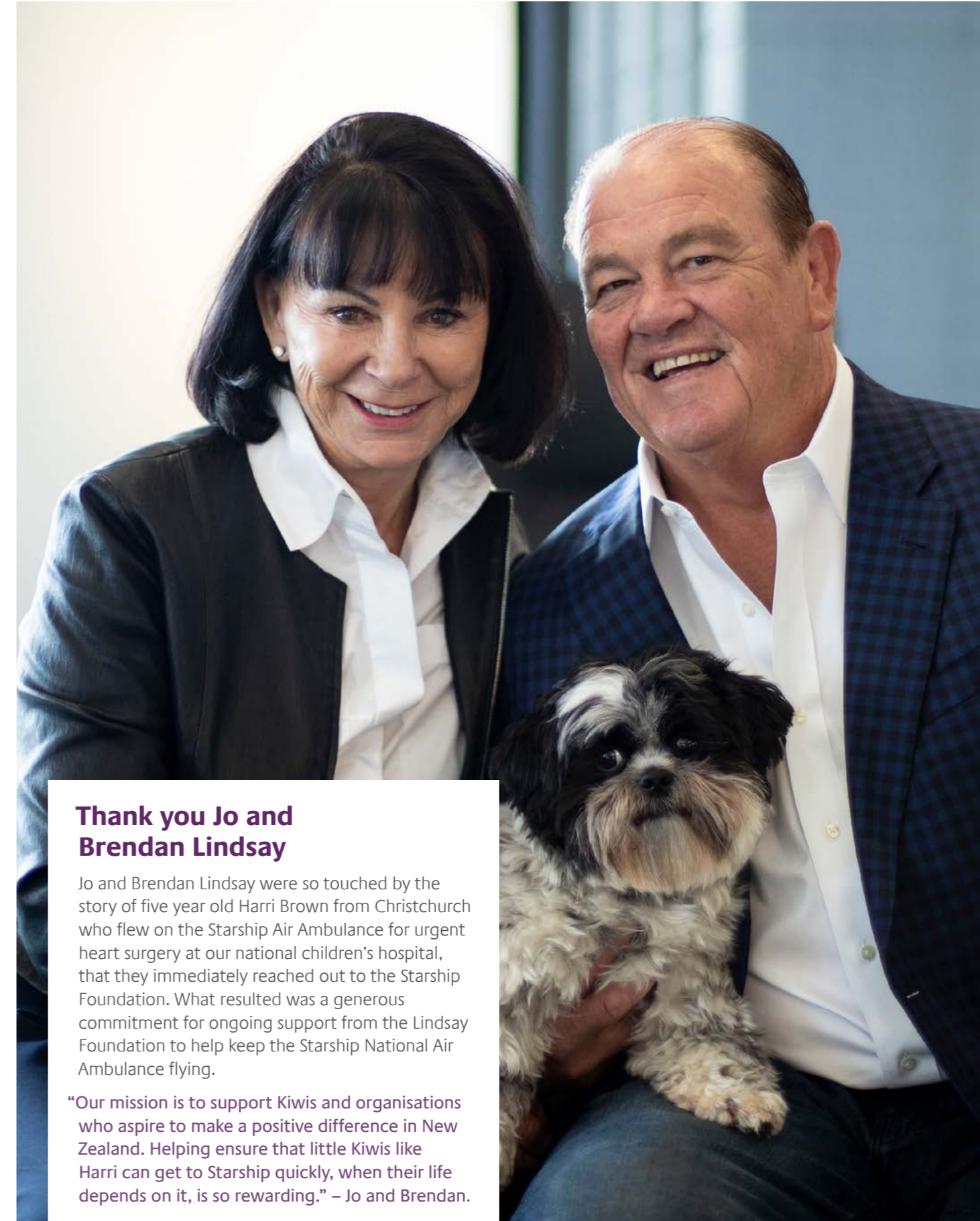




### Thank you Carmen Tatana

Carmen Tatana is, quite simply, one of our community fundraising superstars and an all-round Starship champion. A Mum from Whanganui, Carmen's passion to give back to our national children's hospital comes after the care and support Starship staff have given her girl Indianna. The first to jump on board with fundraisers like Bake it Better for Starship and My Birthday for Starship, Carmen generously and willingly shares their Starship story to help inspire support from others.

Carmen says – "Indianna had her first open-heart surgery just four days old and has had two more since then. Without them there is no chance of survival so the surgeries have literally given her a second chance at life. Thanks to Starship, Indi is now a seven year-old kid who thrives on life. We are so grateful and lucky to have such wonderful medical care for not only our daughter, but so many other children as well. Starship will always have a very special place in our heart - literally!"



### Thank you Jo and Brendan Lindsay

Jo and Brendan Lindsay were so touched by the story of five year old Harri Brown from Christchurch who flew on the Starship Air Ambulance for urgent heart surgery at our national children's hospital, that they immediately reached out to the Starship Foundation. What resulted was a generous commitment for ongoing support from the Lindsay Foundation to help keep the Starship National Air Ambulance flying.

"Our mission is to support Kiwis and organisations who aspire to make a positive difference in New Zealand. Helping ensure that little Kiwis like Harri can get to Starship quickly, when their life depends on it, is so rewarding." – Jo and Brendan.



# A bold vision for Starship

**The Starship Foundation is facing one of our most critical fundraising challenges since Starship opened in 1991 and thanks to you, we're underway.**

Health care is constantly advancing and our population continues to grow, and as New Zealand's national children's hospital, we must also advance and grow to keep pace. Right now we simply need more space to ensure our sickest and most fragile babies and children get the care and treatment they need.

At the Starship Foundation, we've been working with Starship leadership and the government to plan for the future. Plans which include creating a new medical day stay unit, better facilities for families and caregivers, an education space, as well as increasing the capacity of this country's only dedicated children's intensive care unit.

We're determined to make these ambitious and critical plans a reality as soon as possible and with the help of a group of key foundational supporters

we ended 2019 having already raised \$1.5 million. Your early support is so important and it has put us in good shape.

The wonderful Friends of Starship helped us open the campaign by dedicating the fabulous 2019 Diamonds & Stars Tea Party raising more than \$100,000 in a single afternoon. We're truly grateful for this, and the on-going support of this loyal and committed group.

We're also very proud that the Foundation's early lead work on the future of our national children's hospital was instrumental in unlocking government support. In January 2020 Prime Minister Jacinda Ardern announced a \$25 million commitment to this significant and vital project, at the same time acknowledging our role.

As Starship supporters we are committed to our goal of raising \$15 million over and above the government contribution in order to deliver the world class hospital New Zealand children and whānau deserve.



Prime Minister Jacinda Ardern together with Martin Wiseman and Aisha Daji Punga



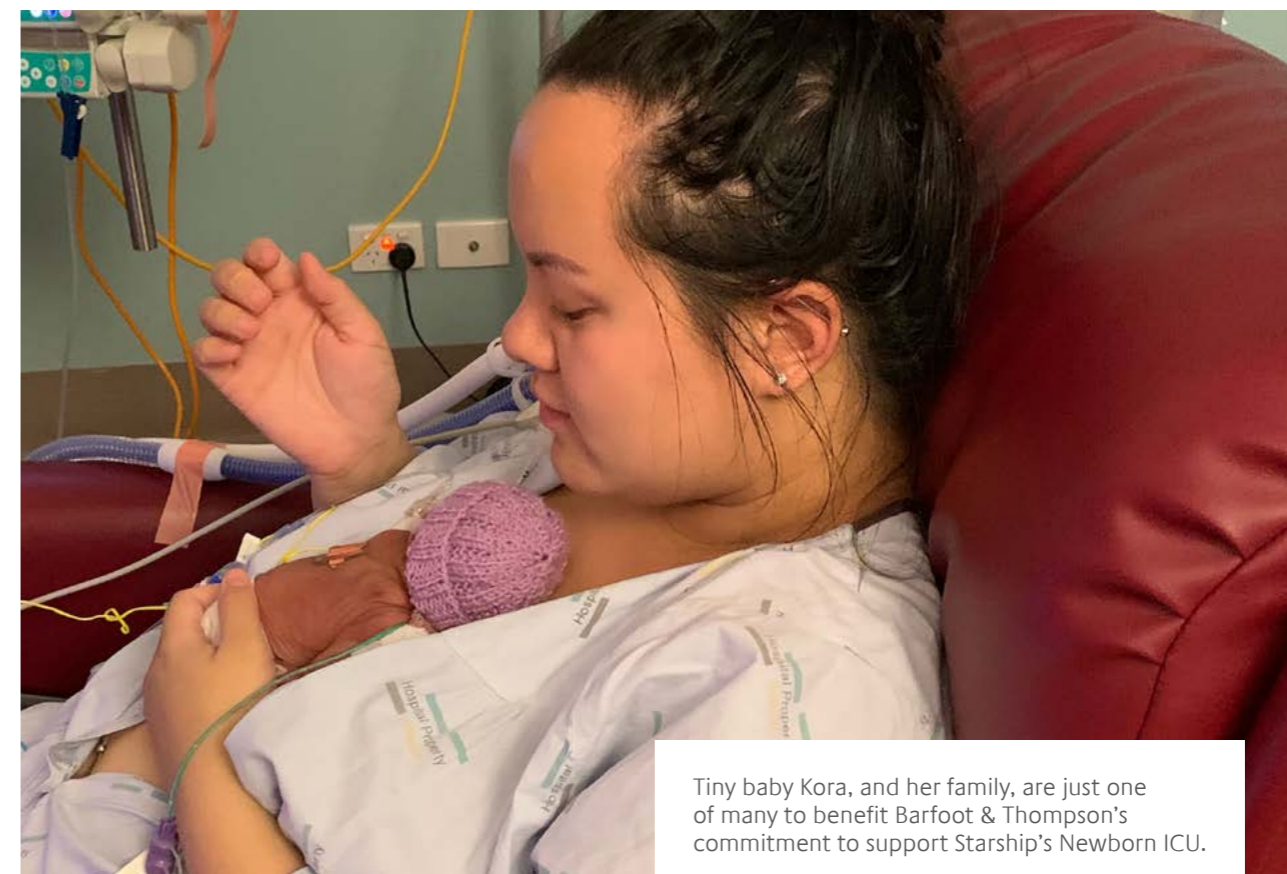


# Our corporate family





ASB has helped make tough times a little easier for children and families visiting Starship Children's Emergency Department.



Tiny baby Kora, and her family, are just one of many to benefit Barfoot & Thompson's commitment to support Starship's Newborn ICU.

# ASB

"This year, ASB proudly celebrates its 27<sup>th</sup> year as a Five Star Partner of the Starship Foundation."

"Along with the support of our generous ASB customers and our people across the country, we have helped fund vital equipment and medical research, telepaediatric services, the Starship Air Ambulance retrieval service, mobile ear clinics and the level six refurbishment of the Starship hospital family areas.

We're particularly proud of the refurbishment of the Children's Emergency Department (CED) to celebrate our 25<sup>th</sup> year of partnership. With the help of our customers and staff, more than \$1 million was raised to make this a reality, a real highlight of our partnership to date.

ASB has been part of the community for more than 170 years. We are proud of our partnership with the Starship Foundation and how together, we have found new ways to help current and future generations of New Zealanders."

**Vittoria Shortt,**  
Chief Executive, ASB

# BARFOOT & THOMPSON

"We recognise the profound impact the Starship Foundation's work has on the health and well-being of the children of New Zealand. We are thankful for their programmes intended to keep kids out of the hospital through proactive health outreach and screenings."

"The financial support that our people provide helps to fund important innovations. In 2019 we funded the Starship Foundation's expansion of the Neonatal Intensive Care Unit (NICU), including the redesign of the clinical storage area, parent infant nursery as well as the refurbishment of the NICU interview room.

Another innovation that we were involved with was the introduction of the NICU Journal App, which allows parents to keep a digital journal of the milestones during their child's journey through the Neonatal ICU. This free app allows precious first moments and updates to be recorded and shared with friends, family and loved ones.

Since coming on board as a Five Star Partner of the Starship Foundation in 2004 we have raised over \$4.5 million dollars via events and fundraisers across the company, our divisions and branches. In 2019 our annual Quiz Night raised over \$180,000 and 18 oximeters were donated by attendees for use in the NICU. We look forward to continuing our support of this incredibly worthwhile charity."

**Peter Thompson,**  
Managing Director, Barfoot & Thompson





The Outpatients Department now has interactive technology to help distract and relax children



Together New World and Starship supports Cerys and others like her with low protein cooking classes for families and children who require a strict diet to stay well.



“This year we celebrated the opening of the upgraded Outpatients Department that was largely funded by our amazing customers. It’s been wonderful seeing this project come to life and being able to fund this world-class facility has been a privilege.”

**"It's wonderful seeing what we can achieve together."**

This year, alongside over 22,000 Mercury customers, we've donated over \$910,000 to Starship. As well as the Outpatients refurbishment, our customers have

helped Starship to deliver even more special projects, including the Script for Paediatrics app.

Script makes prescribing antibiotics for children smarter and more efficient, by bringing over 250 separate guidelines together to map a path for practitioners to identify the correct antibiotic and treatment plan.

Since its launch in March, the app has been downloaded over 2,700 times and the result has been a significant improvement in the appropriate prescription of antibiotics.

We've also continued to fund the continued expanded neuropsychology services and the interactive Starship 360 Experience, which support the psychological wellbeing of patients.

We've been a Five Star Partner since 2001 and have raised over \$12 million with our customers since then. It's a wonderful demonstration of the power of collective giving.

Thank you, again, Mercury customers for making energy wonderful!"

**Julia Jack,**  
Chief Marketing Officer, Mercury



"For over six years, New World has proudly supported the Starship Foundation, and the young patients of Aotearoa and their families."

**"With our customers we've raised over 1.3 million for the Starship Foundation and our sponsorship has funded several critical initiatives that ensure that the foundation and our national children's hospital are able to continue to provide life-saving health support every day."**

In July we supported the Starship Foundation's inaugural 'Bake it Better' campaign with a dedicated nationwide Baking Week. And to keep the Starship National Air Ambulance service flying we sold \$3 collectable paper planes at all local New Worlds. Over \$280,000 was fundraised for this essential service.

In addition, we've funded two important pieces of diabetes research and donated over 800 fruit baskets throughout the year. Plus, we've continued to support children and their families with Phenylketonuria with low protein cooking education sessions hosted by New World's 'backyard cook' Marty Shanahan.

Through the funds donated from New World and through the generosity of our customers we're thrilled to be able to make a difference for many New Zealand children and their families."

**Steve Anderson,**  
Managing Director, Foodstuffs New Zealand



# Corporate family



WALLACE COTTON



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Spark Limited

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Vet Enterprises Te Awamutu

Vodafone New Zealand Limited

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# Special thanks

## Key supporters

Angelika Hoch	Heather Forss	Peter Turner
Anna-Marie Arnerich	Helen Lowe	Richard and Sabrina O'Brien
Annette and the late Wayne Chan	Ian Ongley	Robert Horton Memorial Trust
Asian Savour World Pty.	Jean Nicholson	Rosemary Marks
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Brian Cartmell	John Quigley	Shona Richardson
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Colin G Williams	Mackenzie Civil Ltd	Sue and Ted Rollinson
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Dianne Lendich	McCahill Family Trust	Walter and Adrienne Titchener
Douglas Charitable Trust	Michael Colombo	Yan Lim
Dulcie Taylor	Michelle O'Neill	
Graeme and Kathleen Mehrtens	Mrs J H Wessel	
Graeme and Robyn Hart	Nuanchan Kelly	
Gretchen Hawkesby	Paul and Liz Blackwell	
	Penny Dold	

## Community Stars

A & G Limited - Dreamland  
 ANZO (Australians and New Zealander's in Oman)  
 Assembly of God (Auckland Korean) Trust  
 Auckland Full Gospel Church  
 Baps Charities NZ Inc.  
 Bear Park Early Childare Centre  
 Brian Giblin and the Takapuna Association Football Club  
 Carey Frost  
 CrossFit 0435  
 Darrin Worsfold  
 Deborah Sellar  
 Dwayne Burrell and the Manawatu Aussie Car Club  
 Elizabeth Rutland  
 F45 New Zealand  
 Festive Treats Limited  
 Katie Muir  
 KIDSpace Early Learning Centre Pakuranga  
 Kristin School - Peter Troake Alliance Team  
 L T McGuinness  
 Lisa Mullins AKA Running Bug  
 Mary Sannis and the AUSXIP Community  
 Matt and Ellen Chisholm  
 Melanie Borgman and Team Aiesha  
 North Harbour Waterpolo Club  
 Parnell Business Association  
 Pinehurst School Year 8 Swimmers - Kris, Jasmine, Ethan and Jack  
 Prue Frost  
 Rissa Stowers  
 Sam Wallace and Warner Bros ITVP NZ Projects Ltd  
 Tate Dooner  
 Team Henry & Harry - Kelly-Anne Blatch and Justine McRae

Team Jogging for Juniper - Toni George, Simon Hitchcock and Jayne Lewis  
 The Barnes Family and Team Molly  
 The Quay Restaurant  
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 Twitch - Flight for Life  
 Will Turner, Jez Nicholson-Kelly and Rory Brosnan

## Trusts & Foundations

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 Blue Sky Community Trust  
 Child's Play Charity  
 Estate of Athol Nigro  
 Four Winds Foundation Ltd  
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 Heart Kids NZ  
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## Proudly managed by Perpetual Guardian:

Margaret Rix-Trott Charitable Trust  
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 The Lake Memorial Trust

## Proudly managed by Public Trust:

Doris May Chapman Charitable Trust  
 Eric and Jeanette Williams Starship Hospital Children's Trust  
 JD and DH Elliott Charitable Trust  
 Margaret and James Tetley Trust

## Legacies

Estate of AM Austin  
 Estate of Andrew David Quigley  
 Estate of Barry Thomas Richard Taylor  
 Estate of Cynthia Simmons  
 Estate of David Stanley Duxfield  
 Estate of Dorothy Fay Humphries  
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 Estate of Nancy May Young  
 Estate of Simon Kevin Shaw  
 Estate of Wilhelmina Peters  
 The late Phyllis Agnes Sturmfels



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**DONATE TODAY** [starship.org.nz/foundation](http://starship.org.nz/foundation)

